

STREAMLINE HEALTH SOLUTIONS INC.

Form 10-Q

December 17, 2013

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UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended October 31, 2013

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 0-28132

STREAMLINE HEALTH SOLUTIONS, INC.

(Exact name of registrant as specified in its charter)

Delaware

31-1455414

(State or other

jurisdiction of

incorporation or

organization)

(I.R.S. Employer Identification No.)

1230 Peachtree Street, NE, Suite 1000,

Atlanta, GA 30309

(Address of principal executive offices) (Zip Code)

(404) 446-0050

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The number of shares outstanding of the Registrant's Common Stock, \$.01 par value, as of December 12, 2013:  
17,392,444

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## PART I. FINANCIAL INFORMATION

## Item 1. FINANCIAL STATEMENTS

STREAMLINE HEALTH SOLUTIONS, INC.  
CONDENSED CONSOLIDATED BALANCE SHEETS  
(Unaudited)

|  | October 31,<br>2013 | January 31,<br>2013 |
|--|---------------------|---------------------|
| <b>ASSETS</b>  |                     |                     |
| Current assets:  |                     |                     |
| Cash and cash equivalents  | \$4,263,991         | \$7,500,256         |
| Accounts receivable, net of allowance for doubtful accounts of \$109,000 and \$134,000, respectively                   | 6,885,405           | 8,685,017           |
| Contract receivables   | 1,387,147           | 1,481,819           |
| Prepaid hardware and third party software for future delivery  | 25,463              | 22,777              |
| Prepaid client maintenance contracts   | 1,230,073           | 1,080,330           |
| Other prepaid assets   | 963,771             | 997,024             |
| Other current assets   | 76,544              | 110,555             |
| Total current assets   | 14,832,394          | 19,877,778          |
| Non-current assets:  |                     |                     |
| Property and equipment:  |                     |                     |
| Computer equipment   | 3,496,270           | 3,420,452           |
| Computer software  | 2,205,941           | 2,196,236           |
| Office furniture, fixtures and equipment   | 886,664             | 843,274             |
| Leasehold improvements   | 697,570             | 697,570             |
|  | 7,286,445           | 7,157,532           |
| Accumulated depreciation and amortization  | (6,446,291          | ) (5,958,727 )      |
| Property and equipment, net  | 840,154             | 1,198,805           |
| Contract receivables, less current portion   | 87,105              | 126,626             |
| Capitalized software development costs, net of accumulated amortization of \$19,551,000 and \$17,465,000, respectively | 11,777,539          | 12,816,486          |
| Intangible assets, net   | 12,044,903          | 8,188,131           |
| Deferred financing costs, net  | 243,622             | 541,740             |
| Goodwill   | 12,344,199          | 12,133,304          |
| Other  | 543,087             | 383,708             |
| Total non-current assets   | 37,880,609          | 35,388,800          |
|  | \$52,713,003        | \$55,266,578        |

See accompanying notes.

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|   | October 31,<br>2013 | January 31,<br>2013 |
|---|---------------------|---------------------|
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>   |                     |                     |
| Current liabilities:  |                     |                     |
| Accounts payable  | \$1,601,279         | \$1,495,913         |
| Accrued compensation  | 1,301,613           | 2,088,850           |
| Accrued other expenses  | 1,838,952           | 1,325,039           |
| Current portion of long-term debt   | 12,750,000          | 1,250,000           |
| Deferred revenues   | 7,126,543           | 9,810,442           |
| Current portion of consideration for earn-out   | 4,560,000           | 1,319,559           |
| Current portion of deferred tax liability   | —                   | 35,619              |
| Total current liabilities   | 29,178,387          | 17,325,422          |
| Non-current liabilities:  |                     |                     |
| Term loans  | —                   | 12,437,501          |
| Warrants liability  | 6,393,435           | 3,649,349           |
| Consideration for earn-out, less current portion  | 900,000             | —                   |
| Royalty liability   | 2,225,000           | —                   |
| Lease incentive liability, less current portion   | 81,228              | 99,579              |
| Deferred income tax liability, less current portion   | 792,506             | 529,709             |
| Total non-current liabilities   | 10,392,169          | 16,716,138          |
| Total liabilities   | 39,570,556          | 34,041,560          |
| Series A 0% Convertible Redeemable Preferred Stock, \$.01 par value per share, \$9,749,985 redemption value, 4,000,000 shares authorized, 3,249,995 shares issued and outstanding, net of unamortized preferred stock discount of \$2,400,475 and \$4,234,269, respectively | 7,578,465           | 7,765,716           |
| Stockholders' equity:   |                     |                     |
| Common stock, \$.01 par value per share, 25,000,000 shares authorized; 13,922,834 and 12,643,620 shares issued and outstanding, respectively  | 139,228             | 126,436             |
| Convertible redeemable preferred stock, \$.01 par value per share, 1,000,000 shares authorized, no shares issued  | —                   | —                   |
| Additional paid in capital  | 51,040,745          | 49,178,389          |
| Accumulated deficit   | (45,615,991 )       | (35,845,523 )       |
| Total stockholders' equity  | 5,563,982           | 13,459,302          |
|   | \$52,713,003        | \$55,266,578        |

See accompanying notes.

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STREAMLINE HEALTH SOLUTIONS, INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS  
 Three and Nine Months Ended October 31,  
 (Unaudited)

|   | Three Months   |              | Nine Months     |              |
|---|----------------|--------------|-----------------|--------------|
|   | 2013           | 2012         | 2013            | 2012         |
| Revenues:   |                |              |                 |              |
| Systems sales   | \$347,532      | \$290,294    | \$2,905,846     | \$719,495    |
| Professional services   | 966,962        | 1,089,814    | 2,925,553       | 3,153,672    |
| Maintenance and support                                       | 3,523,551      | 3,148,442    | 10,524,595      | 7,797,263    |
| Software as a service   | 1,893,489      | 2,005,813    | 5,622,237       | 5,358,120    |
| Total revenues  | 6,731,534      | 6,534,363    | 21,978,231      | 17,028,550   |
| Operating expenses:   |                |              |                 |              |
| Cost of systems sales   | 611,887        | 717,901      | 1,911,609       | 1,936,761    |
| Cost of professional services                                 | 1,262,559      | 854,997      | 3,503,765       | 1,910,951    |
| Cost of maintenance and support                               | 739,887        | 918,750      | 2,519,952       | 2,349,745    |
| Cost of software as a service                                 | 520,062        | 550,875      | 1,613,217       | 1,849,962    |
| Selling, general and administrative                           | 3,373,230      | 2,926,830    | 10,362,246      | 6,800,794    |
| Research and development                                      | 1,370,178      | 866,659      | 3,627,336       | 1,833,865    |
| Total operating expenses                                      | 7,877,803      | 6,836,012    | 23,538,125      | 16,682,078   |
| Operating income (loss)                                       | (1,146,269 )   | (301,649 )   | (1,559,894 )    | 346,472      |
| Other income (expense):                                       |                |              |                 |              |
| Interest expense  | (580,390 )     | (895,142 )   | (1,734,763 )    | (1,494,161 ) |
| Miscellaneous income (expenses)                               | (4,510,439 )   | 43,549       | (6,316,867 )    | 55,805       |
| Loss before income taxes                                      | (6,237,098 )   | (1,153,242 ) | (9,611,524 )    | (1,091,884 ) |
| Income tax benefit (expense)                                  | 4,680          | 3,552,879    | (158,944 )      | 3,519,879    |
| Net earnings (loss)   | \$(6,232,418 ) | \$2,399,637  | \$(9,770,468 )  | \$2,427,995  |
| Less: deemed dividends on Series A Preferred Shares           | (374,162 )     | (139,133 )   | (731,309 )      | (139,133 )   |
| Net earnings (loss) attributable to common shareholders       | \$(6,606,580 ) | \$2,260,504  | \$(10,501,777 ) | \$2,288,862  |
| Basic net earnings (loss) per common share                    | \$(0.50 )      | \$0.18       | \$(0.82 )       | \$0.20       |
| Number of shares used in basic per common share computation   | 13,257,943     | 12,393,352   | 12,884,711      | 11,346,428   |
| Diluted net earnings (loss) per common share                  | \$(0.50 )      | \$0.15       | \$(0.82 )       | \$0.18       |
| Number of shares used in diluted per common share computation | 13,257,943     | 15,365,238   | 12,884,711      | 12,417,256   |

See accompanying notes.

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STREAMLINE HEALTH SOLUTIONS, INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
 Nine Months Ended October 31,  
 (Unaudited)

|  | 2013           | 2012          |
|--|----------------|---------------|
| Operating activities:  |                |               |
| Net earnings (loss)  | \$(9,770,468 ) | \$2,427,995   |
| Adjustments to reconcile net earnings (loss) to net cash provided by operating activities: |                |               |
| Depreciation   | 490,043        | 546,354       |
| Amortization of capitalized software development costs                                     | 2,086,885      | 1,928,038     |
| Amortization of intangible assets  | 946,228        | 256,976       |
| Amortization of other deferred costs   | 296,942        | 227,881       |
| Valuation adjustment for warrants liability  | 2,082,789      | —             |
| Deferred tax expense   | 150,634        | (3,564,612 )  |
| Valuation adjustment for contingent earn-out   | 4,140,441      | 86,839        |
| Net loss from conversion of convertible notes  | —              | 56,682        |
| Share-based compensation expense   | 1,203,919      | 645,407       |
| Changes in assets and liabilities, net of assets acquired:                                 |                |               |
| Accounts and contract receivables  | 2,509,842      | (1,351,935 )  |
| Other assets   | (627,883 )     | (482,785 )    |
| Accounts payable   | 87,014         | (137,107 )    |
| Accrued expenses   | (150,206 )     | 947,630       |
| Deferred revenues  | (2,683,899 )   | 881,677       |
| Net cash provided by operating activities  | 762,281        | 2,469,040     |
| Investing activities:  |                |               |
| Purchases of property and equipment  | (106,392 )     | (546,061 )    |
| Capitalization of software development costs   | (1,047,938 )   | (1,571,420 )  |
| Payment for acquisition, net of working capital acquired                                   | (3,000,000 )   | (12,161,634 ) |
| Net cash used in investing activities  | (4,154,330 )   | (14,279,115 ) |
| Financing activities:  |                |               |
| Net proceeds from term loan  | —              | 9,880,000     |
| Principal repayments on term loans   | (937,501 )     | —             |
| Payment of deferred financing costs  | —              | (1,246,107 )  |
| Proceeds from private placement  | —              | 12,000,000    |
| Payment of success fee   | —              | (700,000 )    |
| Proceeds from exercise of stock options and stock purchase plan                            | 1,093,285      | 161,823       |
| Net cash provided by financing activities  | 155,784        | 20,095,716    |
| (Decrease) increase in cash and cash equivalents   | (3,236,265 )   | 8,285,641     |
| Cash and cash equivalents at beginning of period   | 7,500,256      | 2,243,054     |
| Cash and cash equivalents at end of period   | \$4,263,991    | \$10,528,695  |

See accompanying notes.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

NOTE A — BASIS OF PRESENTATION

The accompanying unaudited Condensed Consolidated Financial Statements have been prepared by Streamline Health Solutions, Inc. (the "Company"), pursuant to the rules and regulations applicable to quarterly reports on Form 10-Q of the U. S. Securities and Exchange Commission. Certain information and note disclosures normally included in annual financial statements prepared in accordance with U.S. generally accepted accounting principles have been condensed or omitted pursuant to those rules and regulations, although we believe that the disclosures made are adequate to make the information not misleading. In the opinion of our management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation of the Condensed Consolidated Financial Statements have been included. These Condensed Consolidated Financial Statements should be read in conjunction with the financial statements and notes thereto included in our most recent annual report on Form 10-K, Commission File Number 0-28132. Operating results for the three and nine months ended October 31, 2013 are not necessarily indicative of the results that may be expected for the fiscal year ending January 31, 2014.

NOTE B — SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The Company's significant accounting policies are presented in "Note B – Significant Accounting Policies" in the fiscal year 2012 Annual Report on Form 10-K. Users of financial information for interim periods are encouraged to refer to the footnotes contained in the Annual Report on Form 10-K when reviewing interim financial results.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles ("GAAP") requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Fair Value of Financial Instruments

The FASB's authoritative guidance on fair value measurements establishes a framework for measuring fair value, and expands disclosure about fair value measurements. This guidance enables the reader of the financial statements to assess the inputs used to develop those measurements by establishing a hierarchy for ranking the quality and reliability of the information used to determine fair values. Under this guidance, assets and liabilities carried at fair value must be classified and disclosed in one of the following three categories:

Level 1: Quoted market prices in active markets for identical assets or liabilities.

Level 2: Observable market based inputs or unobservable inputs that are corroborated by market data.

Level 3: Unobservable inputs that are not corroborated by market data.

The carrying amounts of cash and cash equivalents, accounts receivable, accounts payable and accrued expenses approximate fair value based on the short-term maturity of these instruments. Cash and cash equivalents are classified as Level 1. The carrying amount of the Company's long-term debt approximates fair value since the interest rates being paid on the amounts approximate the market interest rate. Long-term debt is classified as Level 2. The initial fair value of contingent consideration for earn-out and warrants liability is determined by management with the assistance of an independent third party valuation specialist. The Company used a Black-Scholes option pricing model to estimate the fair value of the contingent consideration for earn-out and warrants liability. The contingent consideration for earn-out and warrants liability are classified as Level 3.

Revenue Recognition

The Company derives revenue from the sale of internally developed software either by licensing or by software as a service ("SaaS"), through the direct sales force or through third-party resellers. Licensed, locally-installed, clients utilize the Company's support and maintenance services for a separate fee, whereas SaaS fees include support and maintenance. The Company also derives revenue from professional services that support the implementation, configuration, training, and optimization of the applications. Additional revenues are also derived from reselling third-party software and hardware components.

The Company recognizes revenue in accordance with ASC 985-605, Software-Revenue Recognition and ASC 605-25 Revenue Recognition — Multiple-element arrangements. The Company commences revenue recognition when the following criteria all have been met:

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

- Persuasive evidence of an arrangement exists,
- Delivery has occurred or services have been rendered,
- The arrangement fees are fixed or determinable, and
- Collection is considered probable

If the Company determines that any of the above criteria have not been met, the Company will defer recognition of the revenue until all the criteria have been met. Maintenance and support and SaaS agreements entered into are generally non-cancelable, or contain significant penalties for early cancellation, although clients typically have the right to terminate their contracts for cause if the Company fails to perform material obligations. However, if non-standard acceptance periods or non-standard performance criteria, cancellation or right of refund terms are required, revenue is recognized upon the satisfaction of such criteria, as applicable.

Revenues from resellers are recognized gross of royalty payments to resellers.

Multiple Element Arrangements

On February 1, 2011, the Company adopted Accounting Standards Update No. 2009-13, Revenue Recognition (Topic 605), "Multiple-Deliverable Revenue Arrangements — a consensus of the FASB Emerging Issues Task Force" ("ASU 2009-13") on a prospective basis. ASU 2009-13 amended the accounting standards for revenue recognition for multiple deliverable revenue arrangements to:

- Provide updated guidance on how deliverables of an arrangement are separated, and how consideration is allocated;
- Eliminate the residual method and require entities to allocate revenue using the relative selling price method and;
- Require entities to allocate revenue to an arrangement using the estimated selling price ("ESP") of deliverables if it does not have vendor specific objective evidence ("VSOE") or third party evidence ("TPE") of selling price.

Terms used in evaluation are as follows:

- VSOE — the price at which an element is sold as a separate stand-alone transaction
- TPE — the price of an element, charged by another company that is largely interchangeable in any particular transaction
- ESP — the Company's best estimate of the selling price of an element of the transaction

The Company follows accounting guidance for revenue recognition of multiple-element arrangements to determine whether such arrangements contain more than one unit of accounting. Multiple-element arrangements require the delivery or performance of multiple solutions, services and/or rights to use assets. To qualify as a separate unit of accounting, the delivered item must have value to the client on a stand-alone basis. Stand-alone value to a client is defined in the guidance as those that can be sold separately by any vendor or the client could resell the item on a stand-alone basis. Additionally, if the arrangement includes a general right of return relative to the delivered item, delivery or performance of the undelivered item or items must be considered probable and substantially in the control of the vendor.

The Company has a defined pricing methodology for all elements of the arrangement and proper review of pricing to ensure adherence to Company policies. Pricing decisions include cross-functional teams of senior management, which uses market conditions, expected contribution margin, size of the client's organization, and pricing history for similar solutions when establishing the selling price.

Software as a Service

The Company uses ESP to determine the value for a software as a service arrangement as the Company cannot establish VSOE and TPE is not a practical alternative due to differences in functionality from the Company's competitors. Similar to proprietary license sales, pricing decisions rely on the relative size of the client purchasing the solution, and include calculating the equivalent value of maintenance and support on a present value basis over the term of the initial agreement period. Typically revenue recognition commences upon client go-live on the system, and is recognized ratably over the contract term. The software portion of SaaS for Health Information Management ("HIM") products does not need material modification to achieve its contracted function. The software portion of SaaS for the Company's Patient Financial Services ("PFS") products require material customization and setup processes to achieve their contracted function.

System Sales



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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The Company uses the residual method to determine fair value for proprietary software licenses sold in a multi-element arrangement. Under the residual method, the Company allocates the total value of the arrangement first to the undelivered elements based on their VSOE and allocates the remainder to the proprietary software license fees. Typically pricing decisions for proprietary software rely on the relative size and complexity of the client purchasing the solution. Third party components are resold at prices based on a cost plus margin analysis. The proprietary software and third party components do not need any significant modification to achieve its intended use. When these revenues meet all criteria for revenue recognition, and are determined to be separate units of accounting, revenue is recognized. Typically this is upon shipment of components or electronic download of software. Proprietary licenses are perpetual in nature, and license fees do not include rights to version upgrades, fixes or service packs.

**Maintenance and Support Services**

The maintenance and support components are not essential to the functionality of the software, and clients renew maintenance contracts separately from software purchases at renewal rates materially similar to the initial rate charged for maintenance on the initial purchase of software. The Company uses VSOE of fair value to determine fair value of maintenance and support services. Rates are set based on market rates for these types of services, and the Company's rates are comparable to rates charged by its competitors, which is based on the knowledge of the marketplace by senior management. Generally, maintenance and support is calculated as a percentage of the list price of the proprietary license being purchased by a client. Clients have the option of purchasing additional annual maintenance service renewals each year for which rates are not materially different from the initial rate, but typically include a nominal rate increase based on the consumer price index. Annual maintenance and support agreements entitle clients to technology support, upgrades, bug fixes and service packs.

**Term Licenses**

The Company cannot establish VSOE fair value of the undelivered element in term license arrangements. However, as the only undelivered element is post-contract customer support, the entire fee is recognized ratably over the contract term. Typically revenue recognition commences once the client goes live on the system. Similar to proprietary license sales, pricing decisions rely on the relative size of the client purchasing the solution. The software portion of the Company's Collabra ("Coding") products generally do not require material modification to achieve their contracted function.

**Professional Services**

Professional services components that are not essential to the functionality of the software, from time to time, are sold separately by the Company. Similar services are sold by other vendors, and clients can elect to perform similar services in-house. When professional services revenues are a separate unit of accounting, revenues are recognized as the services are performed.

Professional services components that are essential to the functionality of the software, and are not considered a separate unit of accounting, are recognized in revenue ratably over the life of the client, which approximates the duration of the initial contract term. The Company defers the associated direct costs for salaries and benefits expense for professional services contracts. As of October 31, 2013 and January 31, 2013, the Company had deferred costs of approximately \$368,000 and \$201,000, respectively. These deferred costs will be amortized over the identical term as the associated SaaS revenues. Accumulated amortization of these costs was approximately \$85,000 and \$35,000 as of October 31, 2013 and January 31, 2013, respectively.

The Company uses VSOE of fair value based on the hourly rate charged when services are sold separately, to determine fair value of professional services. The Company typically sells professional services on a fixed fee basis. The Company monitors projects to assure that the expected and historical rate earned remains within a reasonable range to the established selling price.

**Severances**

From time to time, the Company will enter into termination agreements with associates that may include supplemental cash payments, as well as contributions to health and other benefits for a specific time period subsequent to termination. For the three months ended October 31, 2013 and 2012, the Company incurred approximately zero and \$207,000 in severance expenses, respectively, and \$380,000 and \$277,000 for the nine months ended October 31,

2013 and 2012, respectively. At October 31, 2013 and January 31, 2013, the Company had accrued for \$13,000 and \$548,000 in severances, respectively.

Equity Awards

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The Company accounts for share-based payments based on the grant-date fair value of the awards with compensation cost recognized as expense over the requisite vesting period. The Company incurred total compensation expense related to stock-based awards of \$378,000 and \$245,000 for the three months ended October 31, 2013 and 2012, respectively, and \$1,204,000 and \$645,000 for the nine months ended October 31, 2013 and 2012, respectively. The fair value of the stock options granted have been estimated at the date of grant using a Black-Scholes option pricing model. The option pricing model inputs assumptions such as expected term, expected volatility, and risk-free interest rate impact the fair value estimate. Further, the forfeiture rate impacts the amount of aggregate compensation. These assumptions are subjective and are generally derived from external (such as, risk-free rate of interest) and historical data (such as, volatility factor, expected term, and forfeiture rates). Future grants of equity awards accounted for as stock-based compensation could have a material impact on reported expenses depending upon the number, value and vesting period of future awards.

The Company issues restricted stock awards in the form of Company common stock. The fair value of these awards is based on the market close price per share on the day of grant. The Company expenses the compensation cost of these awards as the restriction period lapses, which is typically a one-year service period to the Company.

**Income Taxes**

Income taxes are accounted for under the asset and liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax basis and for tax credit and loss carry-forwards. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. In assessing net deferred tax assets, the Company considers whether it is more likely than not that some or all of the deferred tax assets will not be realized. The Company establishes a valuation allowance when it is more likely than not that all or a portion of deferred tax assets will not be realized.

The Company provides for uncertain tax positions and the related interest and penalties based upon management's assessment of whether certain tax positions are more likely than not to be sustained upon examination by tax authorities. As of October 31, 2013, the Company believes it has appropriately accounted for any uncertain tax positions. As part of the Meta acquisition (discussed at Note C, below), the Company assumed a current liability for an uncertain tax position, and expects to settle this amount in fiscal 2013. The Company has a \$152,000 reserve for uncertain tax positions and corresponding interest and penalties as of both October 31, 2013 and January 31, 2013, respectively.

**Net Earnings (Loss) Per Common Share**

The Company presents basic and diluted earnings per share ("EPS") data for its common stock. Basic EPS is calculated by dividing the net income (loss) attributable to shareholders of the Company by the weighted average number of shares of common stock outstanding during the period. Diluted EPS is determined by adjusting the profit or loss attributable to shareholders and the weighted average number of shares of common stock outstanding adjusted for the effects of all dilutive potential common shares comprised of options granted, unvested restricted stocks, warrants and convertible preferred stock. Potential common stock equivalents that have been issued by the Company related to outstanding stock options, unvested restricted stock and warrants are determined using the treasury stock method, while potential common shares related to Series A Convertible Preferred Stock are determined using the "if converted" method.

The Company's unvested restricted stock awards and Series A Convertible Preferred stock are considered participating securities under ASC 260, "Earnings Per Share", which means the security may participate in undistributed earnings with common stock. The Company's unvested restricted stock awards are considered participating securities because they entitle holders to non-forfeitable rights to dividends or dividend equivalents during the vesting term. The holders of the Series A Preferred Stock would be entitled to share in dividends, on an as-converted basis, if the holders of common stock were to receive dividends, other than dividends in the form of common stock. In accordance with ASC 260, a company is required to use the two-class method when computing EPS when a company has a security that

qualifies as a “participating security.” The two-class method is an earnings allocation formula that determines EPS for each class of common stock and participating security according to dividends declared (or accumulated) and participation rights in undistributed earnings. In determining the amount of net earnings to allocate to common stock holders, earnings are allocated to both common and participating securities based on their respective weighted-average shares outstanding for the period. Diluted EPS for the Company's common stock is computed using the more dilutive of the two-class method or the if-converted method.

In accordance with ASC 260, securities are deemed to not be participating in losses if there is no obligation to fund such losses. For the three and nine months ended October 31, 2013, the unvested restricted stock awards and the Series A Preferred Stock were not deemed to be participating since there was a net loss from operations. For the three and nine months ended October

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

31, 2013, the effect of unvested restricted stock to the earnings per share calculation was immaterial. As of October 31, 2013, there were 3,249,995 shares of preferred stock outstanding, each share is convertible into one share of the Company's common stock. For the three and nine months ended October 31, 2013, the Series A Convertible Preferred Stock would have an anti-dilutive effect if included in diluted EPS and therefore, was not included in the calculation. As of October 31, 2013 and January 31, 2013, there were 29,698 and 137,327, respectively, unvested restricted shares of common stock outstanding. The unvested restricted shares at October 31, 2013 and January 31, 2013 were excluded from the calculation as their effect would have been antidilutive.

The following is the calculation of the basic and diluted net earnings (loss) per share of common stock:

|   | Three Months Ended  |                     |
|---|---------------------|---------------------|
|   | October 31,<br>2013 | October 31,<br>2012 |
| Net earnings (loss)   | \$(6,232,418)       | \$2,399,637         |
| Less: deemed dividends on Series A Preferred Stock                              | (374,162 )          | (139,133 )          |
| Net earnings (loss) attributable to common shareholders                         | \$(6,606,580)       | \$2,260,504         |
| Weighted average shares outstanding used in basic per common share computations | 13,257,943          | 12,393,352          |
| Stock options and restricted stock  | —                   | 2,971,886           |
| Number of shares used in diluted per common share computation                   | 13,257,943          | 15,365,238          |
| Basic net earnings (loss) per share of common stock                             | \$(0.50 )           | \$0.18              |
| Diluted net earnings (loss) per share of common stock                           | \$(0.50 )           | \$0.15              |
|   | Nine Months Ended   |                     |
|   | October 31,<br>2013 | October 31,<br>2012 |
| Net earnings (loss)   | \$(9,770,468 )      | \$2,427,995         |
| Less: deemed dividends on Series A Preferred Stock                              | (731,309 )          | (139,133 )          |
| Net earnings (loss) attributable to common shareholders                         | \$(10,501,777)      | \$2,288,862         |
| Weighted average shares outstanding used in basic per common share computations | 12,884,711          | 11,346,428          |
| Stock options and restricted stock  | —                   | 1,070,828           |
| Number of shares used in diluted per common share computation                   | 12,884,711          | 12,417,256          |
| Basic net earnings (loss) per share of common stock                             | \$(0.82 )           | \$0.20              |
| Diluted net earnings (loss) per share of common stock                           | \$(0.82 )           | \$0.18              |

Diluted net earnings (loss) per share exclude the effect of 2,562,317 and 2,585,079 outstanding stock options for the three and nine months ended October 31, 2013 and 2012, respectively. The inclusion of these shares would be anti-dilutive. For the nine months ended October 31, 2013, the outstanding common stock warrants of 1,400,000 would have an anti-dilutive effect if included in diluted EPS and therefore, were not included in the calculation. There were no outstanding warrants as of October 31, 2012.

## Recent Accounting Pronouncements

In February 2013, the Financial Accounting Standards Board ("FASB") issued an accounting standard update relating to improving the reporting of reclassifications out of accumulated other comprehensive income. The update would require an entity to report the effect of significant reclassifications out of accumulated other comprehensive income on the respective line items in net income if the amount being reclassified is required under GAAP to be reclassified in its entirety to net income. For other amounts that are not required under GAAP to be reclassified in their entirety to net income in the same reporting period, an entity is required to cross-reference other disclosures required under GAAP that provide additional detail about those amounts. The update is effective for reporting periods beginning after December 15, 2012. This standard did not have a material effect on the Company's consolidated financial position,

results of operations, or cash flows.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

In July 2013, FASB issued an accounting standard update relating to the presentation of an unrecognized tax benefit when a net operating loss carryforward, a similar tax loss, or a tax credit carryforward exists. This update amends existing GAAP that required in certain cases, an unrecognized tax benefit, or portion of an unrecognized tax benefit, to be presented in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss, or a tax credit carryforward when such items exist in the same taxing jurisdiction. The amendments in this update are effective for fiscal years, and interim periods within those years, beginning after December 15, 2013. Early adoption is permitted. The amendments should be applied prospectively to all unrecognized tax benefits that exist at the effective date, and retrospective application is permitted. We do not expect any impact from this update on our financial statements.

NOTE C — ACQUISITIONS

On December 7, 2011, the Company completed the acquisition of substantially all of the assets of Interpoint Partners, LLC (“Interpoint”). This acquisition expanded the Company’s product offering into business intelligence and revenue cycle performance management. The purchase agreement included a contingent earn-out provision, which has a settlement value of \$5,460,000 at October 31, 2013 and had an estimated value of \$1,320,000 at January 31, 2013. The purchase agreement provided that the contingent earn-out was to be paid in cash or an additional convertible subordinated note based on the acquired Interpoint operations financial performance for the 12-month period beginning July 1, 2012 and ending June 30, 2013.

The Company has agreed to a final earn-out and will pay Interpoint an aggregate consideration consisting of \$1,300,000 in cash, the issuance of 400,000 shares of Company common stock on January 1, 2014, and the issuance of an unsecured, subordinated three-year note in the amount of \$900,000 that matures on November 1, 2016 and accrues interest on the unpaid principal amount actually outstanding at a per annum rate equal to 8%. The 400,000 shares were valued at October 31, 2013 based upon the closing price of the Company's common stock on that date. On August 16, 2012, the Company acquired substantially all of the outstanding stock of Meta Health Technology, Inc., a New York corporation (“Meta”). The Company paid a total purchase price of approximately \$14,790,000, consisting of cash payment of \$13,288,000 and the issuance of 393,086 shares of the Company's common stock at an agreed upon price of \$4.07 per share. The fair value of the common stock at the date of issuance was \$3.82. The acquisition of Meta represents the Company's on-going growth strategy, and is reflective of the solutions development process, which is led by the needs and requirements of clients and the marketplace in general. The Meta suite of solutions, when bundled with the Company's existing solutions, will help current and prospective clients better prepare for compliance with the ICD-10 transition. The Company believes that the integration of business analytics solutions with the coding solutions acquired in this transaction will position the Company to address the complicated issues of clinical analytics as clients prepare for the proposed changes in commercial and governmental payment models.

The purchase price was subject to certain adjustments related principally to the delivered working capital level, which was settled in the third quarter of fiscal 2013, and/or indemnification provisions. As a result of the final working capital settlement, the Company has recorded in accounts receivable \$378,000 as of October 31, 2013, with a corresponding reduction in goodwill. Under the acquisition method of accounting, the purchase price was allocated to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values as of the acquisition date as follows:

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|  | August 16, 2012 |
|--|-----------------|
| Assets purchased:                        |                 |
| Cash                                     | \$ 1,126,000    |
| Accounts receivable                      | 2,300,000       |
| Fixed assets                             | 133,000         |
| Other assets                             | 513,000         |
| Client relationships                     | 4,464,000       |
| Internally developed software            | 3,646,000       |
| Trade name                               | 1,588,000       |
| Supplier agreements                      | 1,582,000       |
| Covenants not to compete                 | 720,000         |
| Goodwill(1)                              | 8,073,000       |
| Total assets purchased                   | \$ 24,145,000   |
| Liabilities assumed:                     |                 |
| Accounts payable and Accrued liabilities | 1,259,000       |
| Deferred revenue obligation, net         | 3,494,000       |
| Deferred tax liability                   | 4,602,000       |
| Net assets acquired                      | \$ 14,790,000   |
| Consideration:                           |                 |
| Company common stock                     | \$ 1,502,000    |
| Cash paid                                | 13,288,000      |
| Total consideration                      | \$ 14,790,000   |

(1) Goodwill represents the excess of purchase price over the estimated fair value of net tangible and intangible assets acquired, which is not deductible for tax purposes.

On October 25, 2013, the Company's wholly owned subsidiary, Streamline Health, Inc. ("Streamline"), entered into a Software License and Royalty Agreement (the "Royalty Agreement") with Montefiore Medical Center ("Montefiore") pursuant to which it acquired an exclusive, worldwide 15-year license from Montefiore of its proprietary clinical analytics platform solution, Clinical Looking Glass ("CLG"). In addition, Montefiore assigned to Streamline the existing license agreement with a customer using CLG. As consideration under the Royalty Agreement, Streamline paid Montefiore a one-time initial base royalty fee of \$3,000,000, as well as on-going quarterly royalty amounts related to future sublicensing of CLG by Streamline. Additionally, Streamline has committed that Montefiore will receive at least an additional \$3,000,000 of on-going royalty payments within the first six and one-half years of the license term.

The Montefiore agreements were accounted for as a business combination with the purchase price representing the \$3,000,000 initial base royalty fee, plus the present value of the \$3,000,000 on-going royalty payment commitment. The purchase price was allocated to the tangible and intangible assets acquired and liabilities assumed based on their estimate fair values as of the acquisition date as follows:

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

|                                | October 25, 2013 |
|--------------------------------|------------------|
| Assets purchased:              |                  |
| License agreement              | \$4,166,000      |
| Existing customer relationship | 408,000          |
| Covenant not to compete        | 129,000          |
| Working capital                | 124,000          |
| Other assets                   | 126,000          |
| Goodwill                       | 272,000          |
| Total assets purchased         | \$5,225,000      |
| Consideration:                 |                  |
| Cash paid                      | \$3,000,000      |
| Future royalty commitment      | 2,225,000        |
| Total consideration            | \$5,225,000      |

## NOTE D — DERIVATIVE LIABILITIES

In conjunction with the private placement investment, the Company issued common stock warrants exercisable for up to 1,200,000 shares of common stock at an exercise price of \$3.99 per share. The warrants were initially classified in stockholders' equity as additional paid in capital at the allocated amount, net of allocated transaction costs, of approximately \$1,425,000. Effective October 31, 2012, upon shareholder approval of anti-dilution provisions that reset the warrants' exercise price if a dilutive issuance occurs, the warrants were reclassified as non-current derivative liabilities. The fair value of the warrants was approximately \$4,139,000 at October 31, 2012, with the difference between the fair value and carrying value recorded to additional paid in capital. Effective as of the reclassification as derivative liabilities, the warrants are re-valued at each reporting date, with changes in fair value recognized in earnings each reporting period as a credit or charge to miscellaneous income (expense). The fair value of the warrants at October 31, 2013 was approximately \$6,393,000, with the increase in fair value since January 31, 2013 of approximately \$2,083,000 recognized as miscellaneous expense in the condensed consolidated statements of operations. The estimated fair value of the warrant liabilities as of October 31, 2013 was computed using a Black-Scholes option pricing model simulations based on the following assumptions: annual volatility of 58.77%; risk-free rate of 0.97%, dividend yield of 0.0% and expected life of approximately 4.30 years. The model also included assumptions to account for anti-dilutive provisions within the warrant agreement.

During the three months ended July 31 2013, the Company recorded an immaterial correction of an error regarding the valuation of its common stock warrants originated during the third quarter of fiscal 2012 in conjunction with its private placement investment. The Company concluded there was a cumulative \$19,000 overstatement of the loss before income taxes on its condensed consolidated statement of operations for the fiscal year ended January 31, 2013, as previously reported. The aforementioned cumulative \$19,000 overstatement has been recorded in the condensed consolidated statement of operations for the three months ended April 30, 2013. The January 31, 2013 condensed consolidated balance sheet, as previously reported, reflects a \$51,000 overstatement of deferred financing costs, a cumulative \$150,000 understatement of deemed dividends on Series A Preferred Stock, a \$7,000 overstatement of the Series A preferred stock, and a \$602,000 overstatement of additional paid in capital.

During the three months ended October 31, 2013, the Company recorded an immaterial correction of an error regarding a \$188,145 fiscal second quarter 2013 understatement of deemed dividends on its Series A Preferred Stock, with an offsetting understatement of additional paid in capital. These aforementioned condensed consolidated balance sheet adjustments have been recorded on the April 30, 2013 and October 31, 2013 condensed consolidated balance sheets, respectively. The Company concluded that the impact of the corrections was neither quantitatively nor qualitatively material to the prior fiscal year or the respective quarters ended in fiscal years 2012 and 2013.



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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

## NOTE E — LEASES

The Company rents office and data center space and equipment under non-cancelable operating leases that expire at various times through fiscal year 2018. Future minimum lease payments under non-cancelable operating leases for the next five fiscal years are as follows:

|                               | Facilities  | Equipment | Fiscal Year Totals |
|-------------------------------|-------------|-----------|--------------------|
| 2013 (three months remaining) | \$237,000   | \$39,000  | \$ 276,000         |
| 2014                          | 717,000     | 151,000   | 868,000            |
| 2015                          | 322,000     | 109,000   | 431,000            |
| 2016                          | 162,000     | 2,000     | 164,000            |
| 2017                          | 167,000     | —         | 167,000            |
| 2018                          | 85,000      | —         | 85,000             |
| Total                         | \$1,690,000 | \$301,000 | \$ 1,991,000       |

Rent and leasing expense for facilities and equipment was approximately \$324,000 and \$256,000 for the three months ended October 31, 2013 and 2012, respectively, and \$877,000 and \$702,000 for the nine months ended October 31, 2013 and 2012, respectively.

## NOTE F — DEBT

## Term Loan and Line of Credit

On December 7, 2011, in conjunction with the Interpoint acquisition, the Company entered into a subordinated credit agreement with Fifth Third Bank in which the bank provided the Company with a \$4,120,000 term loan, which was scheduled to mature on December 7, 2013, and a revolving line of credit, which was scheduled to mature on October 1, 2013.

In conjunction with the Meta acquisition, on August 16, 2012, the Company amended the subordinated term loan and line of credit agreements with Fifth Third Bank, whereby Fifth Third Bank provided the Company with a \$5,000,000 revolving line of credit, a \$5,000,000 senior term loan and a \$9,000,000 subordinated term loan, a portion of which was used to refinance the previously outstanding \$4,120,000 subordinated term loan. Additionally, as part of the refinancing in August 2012, the Company mutually agreed to settle the success fee included in the previous subordinated term loan for \$700,000. The difference between the \$233,000 success fee accrued through the date of the amendment and the amount paid was recorded to deferred financing costs and is being amortized over the term of the amended loan. The Company paid a commitment fee in connection with the senior term loan of \$75,000, which is included in deferred financing costs.

The Company will be required to pay a success fee in accordance with the amended subordinated term loan, which is recorded in interest expense as accrued over the term of the loan. The success fee is due on the date the entire principal balance of the loan becomes due. The success fee is accrued in accordance with the terms of the loan in an amount necessary to provide the lender a 17% internal rate of return through the date the success fee becomes due.

Effective December 13, 2013, the Company amended and restated the senior credit agreement and amended the subordinated credit agreement to increase the senior term loan to \$8.5 million, extend the maturity of the senior term loan and the revolving line of credit to December 1, 2018 and December 1, 2015, respectively, reduce the interest rates and revise the financial covenants. The subordinated term loan matures on August 16, 2014. The loans are secured by substantially all of the Company's assets. The senior term loan principal balance is payable in monthly installments of approximately \$101,000 commencing in January 2014, and will continue through the maturity date, with the full remaining unpaid principal balance due at maturity. The entire unpaid principal balance of the

subordinated term loan is due at maturity. Borrowings under the senior term loan bear interest at a rate of LIBOR (0.17% at October 31, 2013) plus 4.75%, and borrowings under the subordinated term loan bear interest at 10% from August 16, 2012 and thereafter. Accrued and unpaid interest on the senior and subordinated term loans is due monthly through maturity. Borrowings under the revolving loan bear interest at a rate equal to LIBOR plus 3.50%. A commitment fee of 0.40% will be incurred on the unused revolving line of credit balance, and is payable monthly. As of October 31, 2013, the Company had no outstanding borrowings under the line of credit, and had accrued approximately \$3,000 in unused balance commitment fees. The original proceeds of these loans were used to finance the cash portion of the acquisition purchase price and to cover any additional operating costs as a result of the Meta acquisition. A portion of the new senior term loan was used to refinance the previously outstanding \$5,000,000 senior term loan. The Company will pay a commitment fee in connection with the new senior term loan of \$100,000, which will be included in deferred financing costs.

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## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

The significant covenants as set forth in the term loans and line of credit are as follows: (i) maintain adjusted EBITDA as of the end of the fiscal quarter on a trailing four fiscal quarter basis greater than: \$5,000,000, (after consideration of certain acquisition and transaction costs), on January 31, 2014 and thereafter; (ii) maintain a fixed charge coverage ratio for the fiscal quarter ending January 31, 2013 and each fiscal quarter thereafter of not less than 1.20:1 calculated quarterly on a trailing four quarter basis thereafter; (iii) on a consolidated basis, maintain ratio of funded debt and senior funded debt to adjusted EBITDA as of the end of any fiscal quarter less than 3.5:1 and 2.5:1, respectively, calculated quarterly on a trailing four fiscal quarter basis beginning January 31, 2014. The Company is in compliance with all financial covenants applicable for the period ended October 31, 2013.

Outstanding principal balances on long-term debt consisted of the following at:

|                                       | October 31, 2013 | January 31, 2013 |
|---------------------------------------|------------------|------------------|
| Senior term loan                      | \$3,750,000      | \$4,688,000      |
| Subordinated term loan                | 9,000,000        | 9,000,000        |
| Total                                 | 12,750,000       | 13,688,000       |
| Less: Current portion                 | 12,750,000       | 1,250,000        |
| Non-current portion of long-term debt | \$—              | \$12,438,000     |

Future principal repayments of long-term debt consisted of the following at October 31, 2013:

|                            | Payments Due by Period |              |
|----------------------------|------------------------|--------------|
|                            | 2013                   | 2014         |
| Senior term loan           | \$312,000              | \$3,438,000  |
| Subordinated term loan     | —                      | 9,000,000    |
| Total principal repayments | \$312,000              | \$12,438,000 |

As discussed below, the Company issued an unsecured, subordinated three-year note, in the amount of \$900,000 that matures on November 1, 2016 and accrues interest on the unpaid principal amount actually outstanding at a per annum rate equal to 8%. The promissory note was issued November 20, 2013 and has annual principal payments of \$300,000 due on November 1, 2014, 2015 and 2016.

Contingent Earn-Out Provision

As part of the asset purchase, Interpoint is entitled to receive additional consideration contingent upon certain financial performance measurements during a one year earn-out period commencing July 1, 2012 and ending on June 30, 2013. The earn-out consideration is calculated as twice the recurring revenue for the earn-out period recognized by the acquired Interpoint operations from specific contracts defined in the asset purchase agreement, plus one times Interpoint revenue derived from the Company's customers, less \$3,500,000. The earn-out consideration, if any, was due no later than July 31, 2013 in cash or through the issuance of a note with terms identical to the terms of the Convertible Note (which was converted on June 15, 2012, see "Note F - Debt" in the Notes to the Consolidated Financial Statements as part of the annual report on Form 10-K for the year ended January 31, 2013), except with respect to issue date, conversion date and prepayment date. The earn-out note restricts conversion or prepayment at any time prior to the one year anniversary of the issue date.

The Company has agreed to a final earn-out and will pay Interpoint an aggregate consideration consisting of \$1,300,000 in cash, the issuance of 400,000 shares of Company common stock on January 1, 2014, and the issuance of an unsecured, subordinated three-year note in the amount of \$900,000 that matures on November 1, 2016 and accrues interest on the unpaid principal amount actually outstanding at a per annum rate equal to 8%. The 400,000 shares were valued at October 31, 2013 based upon the closing price of the Company's common stock on that date.

As of October 31, 2013, the Company calculated the payment obligation in connection with the earn-out to be \$5,460,000. As of January 31, 2013, the Company estimated the payment obligation to be \$1,320,000. A cumulative

change in value of the earn-out of \$4,140,000 was recorded for the nine months ended October 31, 2013.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

NOTE G — STOCKHOLDERS' EQUITY

In October 2013, 750,000 shares of the Company's Series A Convertible Preferred Stock were converted into Common Stock. As a result, Series A Convertible Preferred Stock was reduced by \$919,000, with the offsetting increase to Common Stock and Additional Paid in Capital. As of October 31, 2013, 3,249,995 shares of Series A Convertible Preferred Stock remained outstanding.

On November 27, 2013, the Company closed its public offering of 3,450,000 shares of the Company's common stock, including 450,000 shares issued in connection with an overallotment option exercised by the underwriters, at a price to the public of \$6.50 per share. Aggregate net proceeds from the offering were approximately \$20,345,000 after deducting \$1,680,00 in underwriting discounts and commissions, and estimated offering expenses payable by the Company of approximately \$400,000.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS — (Continued)

NOTE H — INCOME TAXES

Income tax expense consists of federal, state and local tax provisions. For the nine months ended October 31, 2013 and 2012, the Company recorded federal tax provisions of \$126,000 and \$(3,565,000), respectively. For the nine months ended October 31, 2013 and 2012, the Company recorded state and local tax provisions of \$33,000 and \$30,000, respectively. Included in the second fiscal quarter 2013 tax expense is an expense of approximately \$100,000 related to an immaterial error correction to the Company's January 31, 2013 net deferred tax liability related to the Interpoint acquisition. The Company concluded that the impact of the correction was not quantitatively and qualitatively material to the prior fiscal year end and the respective quarters ended in 2012 and 2013.

NOTE I — SUBSEQUENT EVENTS

On November 14, 2013, the Company announced that it has signed letters of intent to purchase two companies to augment its existing solutions across the entire patient experience. The transactions are subject to the negotiation and execution of definitive acquisition agreements and the satisfaction of typical and customary closing conditions, including approval of the respective Boards of Directors of the Company and the targets and the targets' shareholders. There can be no assurance as to whether or when the acquisitions may be completed or as to the actual terms of the acquisitions.

The transaction expected to close first in the fiscal fourth quarter of 2013 would add patient access and scheduling capabilities. The target company sells these solutions generally under a perpetual license model, however the Company intends to transition this revenue stream into a SaaS-based model much like the Company has done with that of Meta. For the twelve months ended June 30, 2013, total revenues were \$3.9 million of which \$3.2 million were recurring. The letter of intent provides that at closing the Company would pay approximately \$6.5 million in cash for the target company.

The second transaction, which is in the due diligence stage, is expected to close in the fiscal fourth quarter of 2013 or in the fiscal first quarter of 2014, and would add additional financial and operational analytics to the Company's existing suite of solutions. The letter of intent provides that at closing the Company anticipates paying approximately \$13.75 million in a combination of cash and shares of the Company's common stock.

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Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FORWARD-LOOKING STATEMENTS

In addition to historical information contained herein, this quarterly report on Form 10-Q contains forward-looking statements relating to plans, strategies, expectations, intentions, etc. of Streamline Health Solutions, Inc. ("we", "us", "our", or the "Company") and are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. The forward-looking statements contained herein are no guarantee of future performance and are subject to certain risks and uncertainties that are difficult to predict and actual results could differ materially from those reflected in the forward-looking statements. These risks and uncertainties include, but are not limited to, the timing of contract negotiations and execution of contracts and the related timing of the revenue recognition related thereto, the potential cancellation of existing contracts or clients not completing projects included in the backlog, the impact of competitive solutions and pricing, solution demand and market acceptance, new solution development, key strategic alliances with vendors that resell the Company's solutions, the ability of the Company to control costs, availability of solutions from third party vendors, the healthcare regulatory environment, potential changes in legislation, regulation and government funding affecting the healthcare industry, healthcare information systems budgets, availability of healthcare information systems trained personnel for implementation of new systems, as well as maintenance of legacy systems, fluctuations in operating results, effects of critical accounting policies and judgments, changes in accounting policies or procedures as may be required by the Financial Accounting Standards Board or other similar entities, changes in economic, business and market conditions impacting the healthcare industry generally and the markets in which the Company operates and nationally, and the Company's ability to maintain compliance with the terms of its credit facilities, and other risk factors that might cause such differences including those discussed herein, including, but not limited to, discussions in the sections entitled Part I, "Item 1. Financial Statements" and "Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations." In addition, other written or oral statements that constitute forward-looking statements may be made by us or on our behalf. Readers are cautioned not to place undue reliance on these forward-looking statements, which reflect management's analysis only as of the date thereof. We undertake no obligation to publicly revise these forward-looking statements, to reflect events or circumstances that arise after the date hereof. Readers should carefully review the risk factors described in this and other documents we file from time to time with the Securities and Exchange Commission, including the annual report on Form 10-K, quarterly reports on Form 10-Q and any current reports on Form 8-K.

The following discussion and analysis should be read in conjunction with the Company's Condensed Consolidated Financial Statements and related Notes included elsewhere in this Quarterly Report on Form 10-Q.

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## Results of Operations

## Acquisition of Meta Health Technology, Inc.

On August 16, 2012, the Company acquired substantially all of the outstanding stock of Meta Health Technology, Inc., a New York corporation (“Meta”). The Company paid a total purchase price of approximately \$14,790,000, consisting of a cash payment of \$13,288,000 and the issuance of 393,086 shares of our common stock at an agreed upon price of \$4.07 per share. The fair value of the common stock at the date of issuance was \$3.82. As of October 31, 2012, the Company had acquired 100% of Meta’s outstanding shares. The purchase price was subject to certain adjustments related principally to the delivered working capital level, which was settled in the fourth quarter of fiscal 2013, and/or indemnification provisions. Under the acquisition method of accounting, the purchase price was allocated to the tangible and intangible assets acquired and liabilities assumed based on their estimated fair values as of the acquisition date. The operations of Meta are consolidated with the results of the Company from August 16, 2012.

Statement of Operations for the three and nine months ended October 31, 2013 and 2012 (amounts in thousands):

|                                     | Three Months Ended  |                     |            |          |
|-------------------------------------|---------------------|---------------------|------------|----------|
|                                     | October 31,<br>2013 | October 31,<br>2012 | Change     | % Change |
| Systems sales                       | \$348               | \$290               | \$58       | 20 %     |
| Professional services               | 967                 | 1,090               | (123)      | (11)%    |
| Maintenance and support             | 3,524               | 3,148               | 376        | 12 %     |
| Software as a service               | 1,893               | 2,006               | (113)      | (6)%     |
| Total revenues                      | 6,732               | 6,534               | 198        | 3 %      |
| Cost of sales                       | 3,135               | 3,042               | 93         | 3 %      |
| Selling, general and administrative | 3,373               | 2,927               | 446        | 15 %     |
| Product research and development    | 1,370               | 867                 | 503        | 58 %     |
| Total operating expenses            | 7,878               | 6,836               | 1,042      | 15 %     |
| Operating loss                      | (1,146)             | (302)               | (844)      | > 100%   |
| Other expense, net                  | (5,091)             | (851)               | (4,240)    | > 100%   |
| Income tax benefit                  | 5                   | 3,553               | (3,548)    | (100)%   |
| Net earnings (loss)                 | \$(6,232)           | \$2,400             | \$(8,632)  | > 100%   |
| Adjusted EBITDA(1)                  | \$553               | \$1,602             | \$(1,049)  | (65)%    |
|                                     | Nine Months Ended   |                     |            |          |
|                                     | October 31,<br>2013 | October 31,<br>2012 | Change     | % Change |
| Systems sales                       | \$2,906             | \$719               | \$2,187    | > 100%   |
| Professional services               | 2,925               | 3,154               | (229)      | (7)%     |
| Maintenance and support             | 10,525              | 7,797               | 2,728      | 35 %     |
| Software as a service               | 5,622               | 5,358               | 264        | 5 %      |
| Total revenues                      | 21,978              | 17,028              | 4,950      | 29 %     |
| Cost of sales                       | 9,549               | 8,047               | 1,502      | 19 %     |
| Selling, general and administrative | 10,362              | 6,801               | 3,561      | 52 %     |
| Product research and development    | 3,627               | 1,834               | 1,793      | 98 %     |
| Total operating expenses            | 23,538              | 16,682              | 6,856      | 41 %     |
| Operating profit (loss)             | (1,560)             | 346                 | (1,906)    | > 100%   |
| Other income (expense), net         | (8,051)             | (1,438)             | (6,613)    | > 100%   |
| Income tax expense                  | (159)               | 3,520               | (3,679)    | > 100%   |
| Net earnings (loss)                 | \$(9,770)           | \$2,428             | \$(12,198) | > 100%   |
| Adjusted EBITDA(1)                  | \$3,920             | \$4,822             | \$(902)    | (19)%    |



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Non-GAAP measure meaning earnings before interest, tax, depreciation, amortization, stock-based compensation (1) expense, transactional and one-time costs. See “Use of Non-GAAP Financial Measures” below for additional information and reconciliation.

## System Sales Revenues

System sales revenues consisted of the following (in thousands):

|                                 | Three Months Ended  |                     | Change  | % Change |    |
|---------------------------------|---------------------|---------------------|---------|----------|----|
|                                 | October 31,<br>2013 | October 31,<br>2012 |         |          |    |
| System Sales (1):               |                     |                     |         |          |    |
| Proprietary software            | \$128               | \$27                | \$101   | > 100%   |    |
| Term licenses                   | 217                 | 144                 | 73      | 51       | %  |
| Hardware & third party software | 3                   | 119                 | (116)   | (97)     | )% |
| Total System Sales Revenues     | \$348               | \$290               | \$58    | 20       | %  |
|                                 |                     |                     |         |          |    |
|                                 | Nine Months Ended   |                     | Change  | % Change |    |
|                                 | October 31,<br>2013 | October 31,<br>2012 |         |          |    |
| System Sales (1):               |                     |                     |         |          |    |
| Proprietary software            | \$2,099             | \$162               | \$1,937 | > 100%   |    |
| Term licenses                   | 730                 | 144                 | 586     | > 100%   |    |
| Hardware & third party software | 77                  | 413                 | (336)   | (81)     | )% |
| Total System Sales Revenues     | \$2,906             | \$719               | \$2,187 | > 100%   |    |

(1) Proprietary software, hardware, and term licenses are the components of the system sales line item. Term licenses are comprised of Meta software only.

Proprietary software and term licenses — Proprietary software revenues recognized for the three and nine months ended October 31, 2013 increased by \$101,000, or over 100%, and \$1,937,000, or over 100%, respectively, over the the prior comparable periods. The nine-month period increase is attributable to a significant new sales in the Collabra suite during the second fiscal quarter. Recurring Collabra term license sales of \$217,000 and \$730,000 during the three and nine month periods ended October 31, 2013, respectively, are incremental revenues provided by the acquired Meta operations.

Hardware and third party software — Revenues from hardware and third party software sales for the three and nine months ended October 31, 2013 were \$3,000, a decrease of \$116,000, or 97%, and \$77,000, a decrease of \$336,000, or 81%, respectively, over the the prior comparable periods. These decreases are primarily attributable to a reduction in customer demand for third party peripheral devices as compared to the prior year comparable period.

Professional services — Revenues from professional services for the three and nine months ended October 31, 2013 were \$967,000, a decrease of \$123,000, or 11%, and \$2,926,000, a decrease of \$228,000, or 7%, respectively, from the prior comparable periods. Professional services provided by the acquired Meta operations for the nine months ended October 31, 2013 were \$1,319,000, and were offset by a decrease in legacy services due to the timing of which revenue could be recognized based on services performed.

Maintenance and support — Revenues from maintenance and support for the three and nine months ended October 31, 2013 were \$3,524,000, an increase of \$375,000, or 12%, and \$10,525,000, an increase of \$2,727,000, or 35%, respectively, from the prior comparable periods. The nine-month period increase results largely from revenue provided by the acquired Meta operations (acquired in August 2012) of \$4,042,000 for the nine months ended October 31, 2013 and was partially offset by planned attrition of certain perpetual license customers. Typically, maintenance renewals include a price increase based on the prevailing consumer price index.

Software as a Service (SaaS) — Revenues from SaaS for the three and nine months ended October 31, 2013 were \$1,893,000, a decrease of \$112,000, or 6%, and \$5,622,000, an increase of \$264,000, or 5%, respectively, from the

prior comparable periods. The decrease during the three-month period ended October 31, 2013 resulted from the expiration of certain customer agreements. The nine-month period increase is attributable to the recognition of add-on SaaS contracts signed, primarily in our Opportunity AnyWare product line.

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## Cost of Sales

Cost of sales consisted of the following (in thousands):

| (in thousands):                 | Three Months Ended  |                     |         |          |
|---------------------------------|---------------------|---------------------|---------|----------|
|                                 | October 31,<br>2013 | October 31,<br>2012 | Change  | % Change |
| Cost of systems sales           | \$612               | \$718               | \$(106) | (15)%    |
| Cost of professional services   | 1,262               | 855                 | 407     | 48%      |
| Cost of maintenance and support | 740                 | 918                 | (178)   | (19)%    |
| Cost of software as a service   | 520                 | 551                 | (31)    | (6)%     |
| Total cost of sales             | \$3,134             | \$3,042             | \$92    | 3%       |

  

| (in thousands):                 | Nine Months Ended   |                     |         |          |
|---------------------------------|---------------------|---------------------|---------|----------|
|                                 | October 31,<br>2013 | October 31,<br>2012 | Change  | % Change |
| Cost of systems sales           | \$1,912             | \$1,937             | \$(25)  | (1)%     |
| Cost of professional services   | 3,504               | 1,911               | 1,593   | 83%      |
| Cost of maintenance and support | 2,520               | 2,350               | 170     | 7%       |
| Cost of software as a service   | 1,613               | 1,850               | (237)   | (13)%    |
| Total cost of sales             | \$9,549             | \$8,048             | \$1,501 | 19%      |

The increases in cost of sales for the three and nine months ended October 31, 2013 from the comparable periods are primarily the result of incremental operational costs incurred for the acquired Meta operations as well as the amortization of the internally-developed software acquired as part of the Meta acquisition.

Cost of systems sales includes amortization and impairment of capitalized software expenditures, royalties, and the cost of third-party hardware and software. Cost of systems sales, as a percentage of systems sales, varies from period-to-period depending on hardware and software configurations of the systems sold. The relatively fixed cost of the capitalized software amortization, without the addition of any impairment charges, compared to the variable nature of system sales, causes these percentages to vary dramatically.

The cost of professional services includes compensation and benefits for personnel and related expenses. The increase in expense is primarily due to incremental operational costs associated with the acquired Meta operations, as well as increases in staffing for our Opportunity AnyWare services line.

The cost of maintenance and support includes compensation and benefits for client support personnel and the cost of third party maintenance contracts. The increase in expense is primarily due to incremental operational costs associated with the acquired Meta operations.

The cost of software as a service is relatively fixed, but subject to inflation for the goods and services it requires. The decreases are related to incremental data center costs that were incurred in the prior comparable periods that had no comparable expense for the three and nine months ended October 31, 2013.

## Selling, General and Administrative Expense

| (in thousands):                            | Three Months Ended  |                     |        |          |
|--|---------------------|---------------------|--------|----------|
|  | October 31,<br>2013 | October 31,<br>2012 | Change | % Change |
| General and administrative expenses        | \$2,519             | \$2,263             | \$256  | 11%      |
| Sales and marketing expenses               | 854                 | 664                 | 190    | 29%      |
| Total selling, general, and administrative | \$3,373             | \$2,927             | \$446  | 15%      |

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| (in thousands):                            | Nine Months Ended   |                     |         |          |   |
|--|---------------------|---------------------|---------|----------|---|
|  | October 31,<br>2013 | October 31,<br>2012 | Change  | % Change |   |
| General and administrative expenses        | \$7,995             | \$5,116             | \$2,879 | 56       | % |
| Sales and marketing expenses               | 2,367               | 1,685               | 682     | 40       | % |
| Total selling, general, and administrative | \$10,362            | \$6,801             | \$3,561 | 52       | % |

General and administrative expenses consist primarily of compensation and related benefits and reimbursable travel and entertainment expenses related to the Company's executive and administrative staff, general corporate expenses, amortization of intangible assets, and occupancy costs. The increases over the prior year are primarily due to the incremental increase for general and administrative expenses associated with the acquired Meta operations.

Amortization of intangible assets added incremental expense to the three and nine months ended October 31, 2013 due to the amortization of assets acquired as part of the acquisition of Interpoint and Meta. The Company recognized approximately \$315,000 and \$946,000, respectively, in amortization expense for the three and nine months ended October 31, 2013 for acquired intangible assets as compared to \$250,000 and \$276,000, respectively, in the prior comparable periods. The Company also incurred increased expense due to investor relations and acquisition search activities, as well as additional costs from executive severances and other costs associated with our corporate office move to Atlanta, Georgia.

Sales and marketing expenses consist primarily of compensation and related benefits and reimbursable travel and entertainment expenses related to the Company's sales and marketing staff; advertising and marketing expenses, including trade shows and similar type sales and marketing expenses. The increase in sales and marketing expense reflects an increase in costs associated with increased trade show activity and other marketing programs.

## Product Research and Development

| (in thousands):                                 | Three Months Ended  |                     |        |          |    |
|---|---------------------|---------------------|--------|----------|----|
|   | October 31,<br>2013 | October 31,<br>2012 | Change | % Change |    |
| Research and development expense                | \$1,370             | \$867               | \$503  | 58       | %  |
| Plus: Capitalized research and development cost | 250                 | 601                 | (351)  | (58)     | )% |
| Total R&D cost                                  | \$1,620             | \$1,468             | \$152  | 10       | %  |

| (in thousands):                                 | Nine Months Ended   |                     |         |          |    |
|---|---------------------|---------------------|---------|----------|----|
|   | October 31,<br>2013 | October 31,<br>2012 | Change  | % Change |    |
| Research and development expense                | \$3,627             | \$1,834             | \$1,793 | 98       | %  |
| Plus: Capitalized research and development cost | 1,048               | 1,571               | (523)   | (33)     | )% |
| Total R&D cost                                  | \$4,675             | \$3,405             | \$1,270 | 37       | %  |

Product research and development expenses consist primarily of compensation and related benefits; the use of independent contractors for specific near-term development projects; and an allocated portion of general overhead costs, including occupancy. Research and development expense increased due to higher support for newly released software versions, which also decreased the number of hours available to be capitalized, which is reflected in the capitalized research and development costs. The acquired Meta operations contributed an incremental \$524,000 and \$1,292,500, respectively, in research and development expenses for the three and nine months ended October 31, 2013. The hours available for capitalization decreased for the HIM product line, and costs not eligible for capitalization increased compared to the prior comparable periods. Research and development expenses for the nine months ended October 31, 2013 and 2012, as a percentage of revenues, were 17% and 11%, respectively.

## Other Income (Expense)

Interest expense for the three months ended October 31, 2013 and 2012 were \$580,000 and \$895,000, respectively, and \$1,735,000 and \$1,494,000, respectively, for the nine months ended October 31, 2013 and 2012. Interest expense

consists of interest and commitment fees on the line of credit, interest (including accruals for success fees) on the term loans entered into in conjunction with the Interpoint and Meta acquisitions, interest on the convertible note entered into in conjunction with the Interpoint acquisition, and is inclusive of deferred financing cost amortization expense. Interest expense decreased for the three months ended October 31, 2013 over the prior comparable period due to of the interest accrued on the convertible note entered

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into in conjunction with the Meta Acquisition, which was converted into shares of preferred stock on November, 1 2012. Interest expense increased for the nine months ended October 31, 2013 over the prior comparable period primarily due to increases from the term loan interest and success fees, and amortization of deferred financing costs related to the Meta acquisition. The Company also recorded a valuation adjustment to its warrants liability, recorded as miscellaneous expense, of \$412,000 and \$2,083,000, respectively, for the three and nine months ended October 31, 2013, using assumptions made by management to adjust to the current fair market value of the warrants at October 31, 2013.

## Provision for Income Taxes

The Company recorded tax expense (benefit) of \$(5,000) and \$12,000, respectively, for the three months ended October 31, 2013 and 2012 and \$159,000 and \$45,000, respectively, for the nine months ended October 31, 2013 and 2012, which is comprised of estimated federal, state and local tax provisions. Included in the nine months ended October 31, 2013, tax expense of approximately \$100,000 from the second fiscal quarter related to an immaterial error correction to the Company's January 31, 2013 net deferred tax liability related to the Interpoint acquisition. The Company concluded that the impact of the correction was neither quantitatively nor qualitatively material to the prior fiscal year end or the respective quarters ended in 2012 and 2013.

## Backlog

|                                   | October 31,<br>2013 | October 31,<br>2012 |
|-----------------------------------|---------------------|---------------------|
| Company proprietary software      | \$2,529,000         | \$3,650,000         |
| Hardware and third-party software | 20,000              | 84,000              |
| Professional services             | 7,141,000           | 4,348,000           |
| Maintenance and support           | 28,234,000          | 21,535,000          |
| Software as a service             | 17,087,000          | 19,117,000          |
| Total                             | \$55,011,000        | \$48,734,000        |

At October 31, 2013, the Company had master agreements and purchase orders from clients and remarketing partners for systems and related services which have not been delivered or installed which, if fully performed, would generate future revenues of approximately \$55,011,000 compared with \$48,734,000 at October 31, 2012.

The Company's proprietary software backlog consists primarily of signed agreements to purchase software licenses and term licenses.

Third-party hardware and software consists of signed agreements to purchase third-party hardware or third-party software licenses that have not been delivered to the client. These are products that the Company resells as components of the solution a client purchases. The decrease in backlog is primarily due to a reduction in the volume of third-party sales as opposed to the prior comparable period. These items are expected to be delivered in the next twelve months as implementations commence.

Professional services backlog consists of signed contracts for services that have yet to be performed. Typically, backlog is recognized within twelve months of the contract signing. The increase in backlog is due to several clients that signed contracts during fiscal 2012 for add-on solutions, upgrades, or expansion of services at additional locations for which contracted services have not yet been performed.

Maintenance and support backlog consists of maintenance agreements for licenses of the Company's proprietary software and third party hardware and software with clients and remarketing partners for which either an agreement has been signed or a purchase order under a master agreement has been received. The Company includes in backlog the signed agreements through their respective renewal dates. Typical maintenance contracts are for a one year term and are renewed annually. Clients typically prepay maintenance and support which is billed 30-60 days prior to the beginning of the maintenance period. Maintenance and support backlog at October 31, 2013 was \$28,234,000 as compared to \$21,535,000 at October 31, 2012. A significant portion of this increase is due to backlog added by Meta maintenance contracts. Additionally, as part of renewals contracts are typically subject to an annual increase in fees based on market rates and inflationary metrics.

At October 31, 2013, the Company had entered into software as a service agreements, which are expected to generate revenues of \$17,087,000 through their respective renewal dates in fiscal years 2013 through 2018. Typical SaaS terms are one to seven years in length. The commencement of revenue recognition for SaaS varies depending on the size and complexity of

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the system, the implementation schedule requested by the client, and ultimately the official go-live on the system. Therefore, it is difficult for the Company to accurately predict the revenue it expects to achieve in any particular period.

All of the Company's master agreements are generally non-cancelable but provide that the client may terminate its agreement upon a material breach by the Company, or may delay certain aspects of the installation. There can be no assurance that a client will not cancel all or any portion of a master agreement or delay portions of the agreement. A termination or delay in one or more phases of an agreement, or the failure of the Company to procure additional agreements, could have a material adverse effect on the Company's financial condition, and results of operations.

Use of Non-GAAP Financial Measures

In order to provide investors with greater insight, and allow for a more comprehensive understanding of the information used by management and the board of directors in its financial and operational decision-making, the Company may supplement the Consolidated Financial Statements presented on a GAAP basis in this quarterly report on Form 10-Q with the following non-GAAP financial measures: EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, and Adjusted EBITDA per diluted share.

These non-GAAP financial measures have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of Company results as reported under GAAP. The Company compensates for such limitations by relying primarily on our GAAP results and using non-GAAP financial measures only as supplemental data. We also provide a reconciliation of non-GAAP to GAAP measures used. Investors are encouraged to carefully review this reconciliation. In addition, because these non-GAAP measures are not measures of financial performance under GAAP and are susceptible to varying calculations, these measures, as defined by the Company, may differ from and may not be comparable to similarly titled measures used by other companies.

EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, and Adjusted EBITDA per diluted share

The Company defines: (i) EBITDA as net earnings (loss) before net interest expense, income tax expense (benefit), depreciation and amortization; (ii) Adjusted EBITDA as net earnings (loss) before net interest expense, income tax expense (benefit), depreciation, amortization, stock-based compensation expense, and transaction expenses and other one-time costs; (iii) Adjusted EBITDA Margin as Adjusted EBITDA as a percentage of net revenue; and (iv) Adjusted EBITDA per diluted share as Adjusted EBITDA divided by adjusted diluted shares outstanding. EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin and Adjusted EBITDA per diluted share are used to facilitate a comparison of our operating performance on a consistent basis from period to period and provide for a more complete understanding of factors and trends affecting our business than GAAP measures alone. These measures assist management and the board and may be useful to investors in comparing the Company's operating performance consistently over time as they remove the impact of our capital structure (primarily interest charges), asset base (primarily depreciation and amortization), items outside the control of the management team (taxes), and costs that we expect to be non-recurring including: transaction related expenses (such as professional and advisory services), corporate restructuring expenses (such as severances), and other operating costs that are expected to be non-recurring. Adjusted EBITDA removes the impact of share-based compensation expense, which is another non-cash item. Adjusted EBITDA per diluted share will include incremental shares in the share count that would be considered anti-dilutive in a GAAP net loss position. The board of directors and management also use these measures as (i) one of the primary methods for planning and forecasting overall expectations and for evaluating, on at least a quarterly and annual basis, actual results against such expectations; and, (ii) as a performance evaluation metric in determining achievement of certain executive and associate incentive compensation programs.

The Company's lenders use Adjusted EBITDA to assess our operating performance. The Company's credit agreements with its lender require delivery of compliance reports certifying compliance with financial covenants certain of which are based on an adjusted EBITDA measurement that is the same as the Adjusted EBITDA measurement reviewed by our management and board of directors.

EBITDA, Adjusted EBITDA and Adjusted EBITDA Margin are not measures of liquidity under GAAP, or otherwise, and are not alternatives to cash flow from continuing operating activities, despite the advantages regarding the use and analysis of these measures as mentioned above. EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, and

Adjusted EBITDA per diluted share as disclosed in this quarterly report on Form 10-Q, have limitations as analytical tools, and you should not consider these measures in isolation, or as a substitute for analysis of Company results as reported under GAAP; nor are these measures intended to be measures of liquidity or free cash flow for our discretionary use. Some of the limitations of EBITDA, and its variations are:

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EBITDA does not reflect our cash expenditures or future requirements for capital expenditures or contractual commitments;

EBITDA does not reflect changes in, or cash requirements for, our working capital needs;

EBITDA does not reflect the interest expense, or the cash requirements to service interest or principal payments under our credit agreement;

EBITDA does not reflect income tax payments we are required to make; and

Although depreciation and amortization are non-cash charges, the assets being depreciated and amortized often will have to be replaced in the future, and EBITDA does not reflect any cash requirements for such replacements.

Adjusted EBITDA has all the inherent limitations of EBITDA. To properly and prudently evaluate our business, the Company encourages readers to review the GAAP financial statements included elsewhere in this quarterly report on Form 10-Q, and not rely on any single financial measure to evaluate our business. The Company also strongly urges readers to review the reconciliation of GAAP net earnings (loss) to Adjusted EBITDA, and GAAP earnings (loss) per diluted share to Adjusted EBITDA per diluted share in this section, along with the Consolidated Financial Statements included elsewhere in this quarterly report on Form 10-Q.

The following table sets forth a reconciliation of EBITDA and Adjusted EBITDA to net earnings (loss), a comparable GAAP-based measure, as well as earnings (loss) per diluted share to Adjusted EBITDA per diluted share. All of the items included in the reconciliation from net earnings (loss) to EBITDA to Adjusted EBITDA and the related per share calculations are either recurring non-cash items, or items that management does not consider in assessing the Company's on-going operating performance. In the case of the non-cash items, management believes that investors may find it useful to assess the Company's comparative operating performance because the measures without such items are less susceptible to variances in actual performance resulting from depreciation, amortization and other non-recurring expenses and more reflective of other factors that affect operating performance. In the case of the other non-recurring items, management believes that investors may find it useful to assess the Company's operating performance if the measures are presented without these items because their financial impact does not reflect ongoing operating performance.

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The following table reconciles net earnings (loss) to EBITDA, Adjusted EBITDA, Adjusted EBITDA Margin, and Adjusted EBITDA per diluted share for the three and nine months ended October 31, 2013 and 2012 (amounts in thousands, except per share data):

| Adjusted EBITDA Reconciliation   | Three Months Ended  |                     | Nine Months Ended   |                     |
|--|---------------------|---------------------|---------------------|---------------------|
|  | October 31,<br>2013 | October 31,<br>2012 | October 31,<br>2013 | October 31,<br>2012 |
| Net earnings (loss)  | \$(6,232 )          | \$2,400             | \$(9,770 )          | \$2,428             |
| Interest expense   | 580                 | 895                 | 1,735               | 1,494               |
| Income tax expense (benefit)   | (5 )                | (3,553 )            | 159                 | (3,520 )            |
| Depreciation   | 152                 | 184                 | 490                 | 547                 |
| Amortization of capitalized software development costs                                   | 691                 | 708                 | 2,087               | 1,928               |
| Amortization of intangible assets  | 314                 | 229                 | 946                 | 257                 |
| Amortization of other costs  | 23                  | —                   | 47                  | —                   |
| EBITDA   | (4,477 )            | 863                 | (4,306 )            | 3,134               |
| Stock-based compensation expense   | 378                 | 245                 | 1,204               | 645                 |
| Associate severances and other costs relating to transactions or corporate restructuring | —                   | —                   | 383                 | —                   |
| Non-cash valuation adjustments to assets and liabilities                                 | 4,514               | —                   | 6,223               | —                   |
| Transaction related professional fees, advisory fees, and other internal direct costs    | 138                 | 494                 | 363                 | 1,043               |
| Other non-recurring operating expenses   | —                   | —                   | 53                  | —                   |
| Adjusted EBITDA  | \$553               | \$1,602             | \$3,920             | \$4,822             |
| Adjusted EBITDA margin(1)  | 8 %                 | 25 %                | 18 %                | 28 %                |
| Earnings (loss) per share — diluted  | \$(0.50 )           | \$0.15              | \$(0.82 )           | \$0.18              |
| Adjusted EBITDA per adjusted diluted share (2)   | \$0.03              | \$0.10              | \$0.22              | \$0.39              |
| Diluted weighted average shares  | 13,257,943          | 15,365,238          | 12,884,711          | 12,417,256          |
| Includable incremental shares — adjusted EBITDA(3)                                       | 5,058,763           | —                   | 5,130,937           | —                   |
| Adjusted diluted shares  | 18,316,706          | 15,365,238          | 18,015,648          | 12,417,256          |

(1) Adjusted EBITDA as a percentage of GAAP revenues

(2) Adjusted EBITDA per adjusted diluted share for the Company's common stock is computed using the more dilutive of the two-class method or the if-converted method

(3) The number of incremental shares that would be dilutive under profit assumption, only applicable under a GAAP net loss. If GAAP profit is earned in the current period, no additional incremental shares are assumed

#### Application of Critical Accounting Policies

The preparation of financial statements in conformity with GAAP requires management to make estimates and judgments that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements and the reported amount of revenue and expenses during the reporting period. Management considers an accounting policy to be critical if the accounting policy requires management to make particularly difficult, subjective or complex judgments about matters that are inherently uncertain. A summary of our critical accounting policies is included in ITEM 7. Management's Discussion And Analysis Of Financial Condition And Results Of Operations, of Part II, of our Annual Report on Form 10-K for the fiscal year ended January 31, 2013. There have been no material changes to the critical accounting policies disclosed in our Annual Report on Form 10-K for the fiscal year ended January 31, 2013.

Liquidity and Capital Resources

The Company's liquidity is dependent upon numerous factors including: (i) the timing and amount of revenues and collection of contractual amounts from clients, (ii) amounts invested in research and development, capital expenditures, and (iii) the level of operating expenses, all of which can vary significantly from quarter-to-quarter. The Company's primary cash requirements include regular payment of payroll and other business expenses, interest payments on debt, and capital expenditures. Capital expenditures generally include computer hardware and computer software to support internal

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development efforts or infrastructure in the SaaS data center. Operations are funded by cash generated by operations and borrowings under credit facilities. The Company believes that cash flows from operations and available credit facilities are adequate to fund current obligations for the next twelve months. Cash and cash equivalents balances at October 31, 2013 and January 31, 2013 were \$4,264,000 and \$7,500,000, respectively. Continued expansion may require the Company to take on additional debt, or raise capital through issuance of equities, or a combination of both. There can be no assurance the Company will be able to raise the capital required to fund further expansion.

## Significant cash obligations

| (in thousands)                       | As of October<br>31,<br>2013 | As of January<br>31,<br>2013 |
|--------------------------------------|------------------------------|------------------------------|
| Term loans (1)                       | \$12,750                     | \$13,688                     |
| Interpoint Partners note payable (1) | 900                          | —                            |
| Interpoint Partners earn-out (1)     | 1,300                        | 1,320                        |
| Capital leases (2)                   | 284                          | —                            |

(1) Reference “Note F – Debt” in the Notes to the Condensed Consolidated Financial Statements for additional information.

(2) The Company entered into a capital lease for computer equipment that will commence November 1, 2013. The lease is for a 24-month period and we will be obligated to pay approximately \$284,000 over that period.

## Operating cash flow activities

| (in thousands)                                   | Nine Month Ended    |                     |
|--|---------------------|---------------------|
|  | October 31,<br>2013 | October 31,<br>2012 |
| Net earnings (loss)                              | \$(9,770 )          | \$2,428             |
| Non-cash adjustments to net earnings (loss)      | 11,398              | 184                 |
| Cash impact of changes in assets and liabilities | (866 )              | (143 )              |
| Operating cash flow                              | \$762               | \$2,469             |

Net cash provided by operating activities in fiscal 2013 decreased in the current year primarily due to a decrease in profitability, offset by several non-cash valuation adjustments. Additional non-cash adjustments include amortization expense from capitalized software development costs and intangible assets and an increased share based compensation expense.

The Company’s clients typically have been well-established hospitals or medical facilities or major health information system companies that resell the Company’s solutions, which have good credit histories and payments have been received within normal time frames for the industry. However, some healthcare organizations have experienced significant operating losses as a result of limits on third-party reimbursements from insurance companies and governmental entities. Agreements with clients often involve significant amounts and contract terms typically require clients to make progress payments. Adverse economic events, as well as uncertainty in the credit markets, may adversely affect the availability of financing for some of our clients.

## Investing cash flow activities

| (in thousands)                         | Nine Months Ended   |                     |
|--|---------------------|---------------------|
|  | October 31,<br>2013 | October 31,<br>2012 |
| Purchases of property and equipment    | \$(106 )            | \$(546 )            |
| Capitalized software development costs | (1,048 )            | (1,571 )            |
| Payments for acquisitions              | (3,000 )            | (12,162 )           |
| Investing cash flow                    | \$(4,154 )          | \$(14,279 )         |

The decrease in cash used for investing activities is primarily a result of a reduction in the hours eligible for capitalization, as well as a decrease in capital expenditures as compared to the prior comparable fiscal quarter. The

Company estimates that to replicate its existing internally developed software would cost significantly more than the stated net book value of \$11,778,000, including acquired internally developed software of Meta and Interpoint, at October 31, 2013. Many of the programs related to capitalized software development continue to have significant value to the Company's current solutions

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and those under development, as the concepts, ideas, and software code are readily transferable and are incorporated into new solutions.

## Financing cash flow activities

| (in thousands)   | Nine Months Ended   |                     |
|--|---------------------|---------------------|
|  | October 31,<br>2013 | October 31,<br>2012 |
| Net change in borrowings   | \$ (938             | ) \$ 9,880          |
| Proceeds from the exercise of stock options and stock purchase plans | 1,094               | 162                 |
| Payment of deferred financing costs                                  | —                   | (1,246 )            |
| Proceeds from private placement                                      | —                   | 12,000              |
| Payment of success fee   | —                   | (700 )              |
| Financing cash flow  | \$ 156              | \$ 20,096           |

The decrease in cash from financing activities was primarily the result of proceeds from the private placement during the nine months ended October 31, 2012 and the net change in borrowings, offset by an increase in proceeds from the exercise of stock options.

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Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Not applicable.

Item 4. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

As of the end of the period covered by this quarterly report on Form 10-Q, an evaluation was performed under the supervision and with the participation of our senior management, including our Chief Executive Officer (principal executive officer) and Chief Financial Officer (principal financial officer), of the effectiveness of the design and operation of our disclosure controls and procedures to provide reasonable assurance of achieving the desired objectives of the disclosure controls and procedures. In designing and evaluating the disclosure controls and procedures, management recognized that any controls and procedures, no matter how well designed and operated, can only provide reasonable assurance of achieving the desired control objectives and management is required to apply its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on that evaluation, our management, including the Chief Executive Officer and Chief Financial Officer, concluded that our disclosure controls and procedures were effective at the reasonable assurance level as of the end of the period covered by this quarterly report on Form 10-Q.

Changes in Internal Control over Financial Reporting

There were no material changes in our internal control over financial reporting during the most recently completed fiscal quarter that have materially affected or are reasonably likely to materially affect our internal controls over financial reporting.

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PART II. OTHER INFORMATION

Item 1. LEGAL PROCEEDINGS

We are, from time to time, a party to various legal proceedings and claims, which arise, in the ordinary course of business. We are not aware of any legal matters that will have a material adverse effect on our consolidated results of operations or consolidated financial position and cash flows.

Item 6. EXHIBITS

See Index to Exhibits.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

DATE: December 16, 2013

STREAMLINE HEALTH SOLUTIONS, INC.  
By: /S/ Robert E. Watson  
Robert E. Watson  
Chief Executive Officer

DATE: December 16, 2013

By: /S/ Nicholas A. Meeks  
Nicholas A. Meeks  
Chief Financial Officer

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INDEX TO EXHIBITS  
EXHIBITS

| Exhibit No. | Description of Exhibit  |
|-------------|---|
| 3.1(a)      | Certificate of Incorporation of Streamline Health Solutions, Inc. f/k/a/ LanVision Systems, Inc. (Incorporated herein by reference to Exhibit 3.1 of the Registration Statement on Form S-1, File Number 333-01494, as filed with the Commission on April 15, 1996.)  |
| 3.1(b)      | Certificate of Incorporation of Streamline Health Solutions, Inc. f/k/a LanVision Systems, Inc., Amendment No. 1. (Incorporated herein by reference to Exhibit 3.1(b) of the Quarterly Report on Form 10-Q, as filed with the Commission on September 8, 2006.)   |
| 3.1(c)      | Streamline Health Solutions, Inc. Certificate of Designation of Preferences, Rights and Limitations of Series A 0% Convertible Preferred Stock (Incorporated herein by reference to Exhibit 10.8 of the Current Report on Form 8-K, as filed with the Commission on August 21, 2012.)   |
| 3.2         | Bylaws of Streamline Health Solutions, Inc., as amended and restated on July 22, 2010 (Incorporated herein by reference to Exhibit 3.2 of the Quarterly Report on Form 10-Q, as filed with the Commission on September 9, 2010.)  |
| 10.1**      | Employment Agreement dated September 8, 2013 between Streamline Health Solutions, Inc. and Jack W. Kennedy Jr.  |
| 10.2*       | Software License and Royalty Agreement dated October 25, 2013 between Streamline Health, Inc. and Montefiore Medical Center   |
| 10.3*       | Settlement Agreement and Mutual Release dated as of November 20, 2013 by and among Streamline Health Solutions, Inc., IPP Acquisition, LLC, IPP Holding Company, LLC, W. Ray Cross, as seller representative, and each of the members of IPP Holding Company, LLC named therein   |
| 10.4*       | Subordinated Promissory Note dated November 20, 2013 made by IPP Acquisition, LLC and Streamline Health Solutions, Inc.   |
| 10.5*       | Amended and Restated Senior Credit Agreement dated as of December 13, 2013 by and between Streamline Health, Inc. and Fifth Third Bank  |
| 10.6*       | Amendment No. 3 to Subordinated Credit Agreement dated as of December 13, 2013 by and between Streamline Health, Inc. and Fifth Third Bank  |
| 31.1*       | Certification by Chief Executive Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Exchange Act pursuant to Section 302 of the Sarbanes-Oxley Act of 2002  |
| 31.2*       | Certification by Chief Financial Officer pursuant to Rule 13a-14(a) or 15d-14(a) of the Exchange Act pursuant to Section 302 of the Sarbanes-Oxley Act of 2002  |
| 32.1*       | Certification by Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002   |
| 32.2*       | Certification by Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002   |
| 101         | The following financial information from Streamline Health Solutions, Inc.'s Quarterly Report on Form 10-Q for the three month period ended October 31, 2013 filed with the SEC on December 16, 2013, formatted in XBRL includes: (i) Condensed Consolidated Balance Sheets at October 31, 2013 and January 31, 2013, (ii) Condensed Consolidated Statements of Operations for three and nine month periods ended October 31, 2013 and 2012, (iii) Condensed Consolidated Statements of Cash Flows for the nine month periods ended October 31, 2013 and 2012, and (iv) Notes to the Condensed Consolidated Financial Statements. |

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\*Included herein

#Management Contracts and Compensatory Arrangements.

Our SEC file number reference for documents filed with the SEC pursuant to the Securities Exchange Act of 1943, as amended, is 0-281