ServiceNow, Inc. Form 4 February 27, 2013

### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF

**SECURITIES** 

OMB Number:

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Expires:

January 31, 2005

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if no longer subject to Section 16. Form 4 or Form 5 obligations may continue.

See Instruction

Check this box

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

2. Issuer Name and Ticker or Trading

(Print or Type Responses)

1(b).

1. Name and Address of Reporting Person \* JMI Equity Fund IV Trust

Symbol

5. Relationship of Reporting Person(s) to

Issuer

(Last)

(First) (Middle) ServiceNow, Inc. [NOW] 3. Date of Earliest Transaction

(Check all applicable)

100 INTERNATIONAL DRIVE, SUITE 19100

(Month/Day/Year) 02/25/2013

Director 10% Owner Other (specify Officer (give title below)

(Street)

4. If Amendment, Date Original

6. Individual or Joint/Group Filing(Check

Applicable Line)

Filed(Month/Day/Year)

Form filed by One Reporting Person X Form filed by More than One Reporting

BALTIMORE, MD 21202

(City) (State) (Zip)

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1.Title of 2. Transaction Date 2A. Deemed Security (Month/Day/Year) (Instr. 3)

Execution Date, if (Month/Day/Year)

3. 4. Securities Acquired (A) 5. Amount of Transaction Disposed of (D) Code (Instr. 3, 4 and 5) (Instr. 8)

Securities Ownership Beneficially Form: Owned Direct (D) Following or Indirect Reported (I)

7. Nature of Indirect Beneficial Ownership (Instr. 4)

(A) or Price Transaction(s) (Instr. 3 and 4)

(Instr. 4)

D

Common Stock

02/25/2013

Code V Amount 4,977,001 (1)(2)

(D) 16,868,886 \$0 D (3)

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

SEC 1474 (9-02)

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Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

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9. Nu Deriv Secur Bene Own

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1. Title of	2.	3. Transaction Date	3A. Deemed	4.	5.	6. Date Exerc	isable and	7. Title	e and	8. Price of
Derivative	Conversion	(Month/Day/Year)	Execution Date, if	Transacti	onNumber	Expiration Da	ate	Amou	nt of	Derivative
Security	or Exercise		any	Code	of	(Month/Day/	Year)	Underl	lying	Security
(Instr. 3)	Price of		(Month/Day/Year)	(Instr. 8)	Derivative	e		Securit	ties	(Instr. 5)
	Derivative				Securities	1		(Instr.	3 and 4)	
	Security				Acquired					
					(A) or					
					Disposed					
					of (D)					
					(Instr. 3,					
					4, and 5)					
									A	
									Amount	
						Date Expiration Exercisable Date	Expiration		or Namel	
							Title Number			
				C 1 17	(A) (D)				of	
				Code V	(A) (D)				Shares	

# **Reporting Owners**

Reporting Owner Name / Address	Relationships					
Reporting Owner Name / Address	Director	10% Owner	Officer	Other		
JMI Equity Fund IV Trust 100 INTERNATIONAL DRIVE SUITE 19100 BALTIMORE, MD 21202		X				
JMI Associates IV Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
JMI Equity Fund IV (AI) Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
JMI Associates IV (AI) Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
JMI Euro Equity Fund IV Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE 21202		X				
JMI Associates Euro IV Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
JMI Equity Fund V Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
JMI Associates V Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202		X				
		X				

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JMI Equity Fund V (AI) Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202

JMI Associates V (AI) Trust 100 INTERNATIONAL DRIVE, SUITE 19100 BALTIMORE, MD 21202

X

# **Signatures**

/s/Harry S. Gruner, as Trustee, JMI Equity Fund IV Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Associates IV Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Equity Fund IV (AI) Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Associates IV (AI) Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Euro Equity Fund IV Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Associates Euro IV Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Equity Fund V Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Associates V Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Equity Fund V (AI) Trust	02/27/2013
**Signature of Reporting Person	Date
/s/Harry S. Gruner, as Trustee, JMI Associates V (AI) Trust	02/27/2013
**Signature of Reporting Person	Date

# **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Represents (i) 738,711 shares of the Issuer's common stock ("Common Stock") distributed by JMI Equity Fund IV Trust ("Fund IV Trust") and 184,677 shares of Common Stock distributed by JMI Associates IV Trust ("GP IV Trust") to the beneficiaries of Fund IV Trust and GP IV Trust, respectively, on February 25, 2013, (ii) 58,498 shares of Common Stock distributed by JMI Equity Fund IV (AI) Trust ("Fund IV (AI) Trust") and 14,624 shares of Common Stock distributed by JMI Associates IV (AI) Trust ("GP IV (AI) Trust") to the beneficiaries of Fund IV (AI) Trust and GP IV (AI) Trust, respectively, on February 25, 2013, (iii) 235,880 shares of Common Stock distributed by JMI Euro Equity Fund IV Trust ("Euro Fund Trust") and 58,970 shares of Common Stock distributed by JMI Associates

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Euro IV Trust ("Euro GP Trust") to the beneficiaries of Euro Fund Trust and Euro GP Trust, respectively, on February 25, 2013, (Continued on Footnote 2)

- (iv) 2,787,088 shares of Common Stock distributed by JMI Equity Fund V Trust ("Fund V Trust") and 696,772 shares of Common Stock distributed by JMI Associates V Trust ("GP V Trust") to the beneficiaries of Fund V Trust and GP V Trust, respectively, on February 25, 2013, and (v) 161,425 shares of Common Stock distributed by JMI Equity Fund V (AI) Trust ("Fund V (AI) Trust") and 40,356 shares of Common Stock distributed by JMI Associates V (AI) Trust ("GP V (AI) Trust") to the beneficiaries of Fund V (AI) Trust and GP V (AI) Trust, respectively, on February 25, 2013. Each such distribution described herein (collectively, the "Distributions") was made for no consideration, and was made simultaneously with each of the other distributions described in this footnote.
- Immediately following the Distributions, (i) Fund IV Trust owns an aggregate of 2,503,758 shares of Common Stock and GP IV Trust owns an aggregate of 625,940 shares of Common Stock, (ii) Fund IV (AI) Trust owns an aggregate of 198,271 shares of Common Stock and GP IV (AI) Trust owns an aggregate of 49,568 shares of Common Stock, (iii) Euro Fund Trust owns an aggregate of 799,486 shares of Common Stock and Euro GP Trust owns an aggregate of 199,872 shares of Common Stock, (iv) Fund V Trust owns an aggregate of 9,446,463 shares of Common Stock and GP V Trust owns an aggregate of 2,361,616 shares of Common Stock, and (v) Fund V (AI) Trust owns an aggregate of 547,129 shares of Common Stock and GP V (AI) Trust owns an aggregate of 136,783 shares of Common Stock.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.