EGAIN COMMUNICATIONS CORP Form 10-Q/A January 15, 2004

# **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-Q/A				
	Amendment No. 2 to			
(Mar	k One)			
X	QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934			
	For the quarterly period ended September 30, 2003			
	OR			
	TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934			
	For the transition period from to			
	Commission File No. 0-30260			

(Exact name of registrant as specified in its charter)

**eGAIN COMMUNICATIONS CORPORATION** 

Delaware	77-0466366			
(State or other jurisdiction	(I.R.S. Employer			
of incorporation or organization)	Identification No.)			
624 E. Evelyn Avenue, Sunnyvale, CA				
(Address of principal executive offices)				
940	286			
(Zip 6	Code)			
(408) 2	12-3400			
(Registrant s telephone number, including area code)				
N <sub>0</sub>	//			
(Former name, former address and former	er fiscal year, if changed since last report)			
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES x NO "				
Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act): Yes " No x				
Indicate the number of shares outstanding of each of the issuer s classes of common stock, as of the latest practicable date.				
Class	Outstanding at September 30, 2003			
Common Stock \$0.001 par value	3,680,954			

#### **EXPLANATORY NOTE**

Registrant hereby amends its Form 10-Q/A for the interim period ended September 30, 2003, to replace, in its entirety, the certifications previously provided as Exhibits 31.1 and 31.2. The revised Exhibits 31.1 and 31.2 are attached hereto.

### Item 6. Reports on Form 8-K Exhibits and Reports on Form 8-K

(a)	Exhibits No.	Description of Exhibits
	31.1	Rule 13a-15(e)/15d-15(e) Certification of Chief Executive Officer.
	31.2	Rule 13a-15(e)/15d-15(e) Certification of Chief Financial Officer

#### **SIGNATURES**

Pursuant to the requirements of the Securities Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Dated: January 15, 2004	eGAIN COMMUNICATIONS CORPORATION		
	Ву	/s/ Eric Smit	
		Eric Smit	
		Chief Financial Officer	
		(Duly Authorized Officer and	
		Principal Financial and Accounting Officer)	