

AARON'S INC
Form 10-Q
November 02, 2016
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED SEPTEMBER 30, 2016

OR
 TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE TRANSITION PERIOD FROM TO
COMMISSION FILE NUMBER 1-13941

AARON'S, INC.
(Exact name of registrant as specified in its charter)

Georgia 58-0687630
(State or other jurisdiction of (I. R. S. Employer
incorporation or organization) Identification No.)

400 Galleria Parkway SE, Suite 300 30339-3194
Atlanta, Georgia (Zip Code)
(678) 402-3000
(Registrant's telephone number, including area code)

Not Applicable
(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definition of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer Accelerated Filer

Non-Accelerated Filer (Do not check if a smaller reporting company) Smaller Reporting Company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

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Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

| Title of Each Class | Shares Outstanding as of October 28, 2016 |
|-------------------------------|--|
| Common Stock, \$.50 Par Value | 71,417,558 |

AARON'S, INC.
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PART I – FINANCIAL INFORMATION
ITEM 1. FINANCIAL STATEMENTS
AARON'S, INC. AND SUBSIDIARIES
CONDENSED CONSOLIDATED BALANCE SHEETS

| (In Thousands, Except Share Data) | (Unaudited) | |
|--|-----------------------|----------------------|
| | September 30, 2016 | December 31, 2015 |
| ASSETS: | | |
| Cash and Cash Equivalents | \$ 319,486 | \$ 14,942 |
| Investments | 20,948 | 22,226 |
| Accounts Receivable (net of allowances of \$34,726 in 2016 and \$34,861 in 2015) | 86,784 | 113,439 |
| Lease Merchandise (net of accumulated depreciation and allowances of \$737,104 in 2016 and \$738,657 in 2015) | 957,981 | 1,138,938 |
| Loans Receivable (net of allowances and unamortized fees of \$12,225 in 2016 and \$2,971 in 2015) | 83,548 | 85,795 |
| Property, Plant and Equipment at Cost (net of accumulated depreciation of \$229,724 in 2016 and \$222,752 in 2015) | 213,163 | 225,836 |
| Goodwill | 528,634 | 539,475 |
| Other Intangibles (net of accumulated amortization of \$68,823 in 2016 and \$48,021 in 2015) | 255,195 | 275,912 |
| Income Tax Receivable | 13,605 | 179,174 |
| Prepaid Expenses and Other Assets | 72,046 | 59,434 |
| Total Assets | \$ 2,551,390 | \$ 2,655,171 |
| LIABILITIES & SHAREHOLDERS' EQUITY: | | |
| Accounts Payable and Accrued Expenses | \$ 263,657 | \$ 300,356 |
| Accrued Regulatory Expense | — | 4,737 |
| Deferred Income Taxes Payable | 271,566 | 307,481 |
| Customer Deposits and Advance Payments | 62,901 | 69,233 |
| Debt | 496,170 | 606,746 |
| Total Liabilities | 1,094,294 | 1,288,553 |
| Commitments and Contingencies (Note 6) | | |
| SHAREHOLDERS' EQUITY: | | |
| Common Stock, Par Value \$.50 Per Share: Authorized: 225,000,000 Shares at September 30, 2016 and December 31, 2015; Shares Issued: 90,752,123 at September 30, 2016 and December 31, 2015 | 45,376 | 45,376 |
| Additional Paid-in Capital | 249,615 | 240,112 |
| Retained Earnings | 1,515,318 | 1,403,120 |
| Accumulated Other Comprehensive Income (Loss) | (72 |) (517) |
| | 1,810,237 | 1,688,091 |
| Less: Treasury Shares at Cost | | |
| Common Stock: 19,335,553 Shares at September 30, 2016 and 18,151,560 at December 31, 2015 | (353,141 |) (321,473) |
| Total Shareholders' Equity | 1,457,096 | 1,366,618 |
| Total Liabilities & Shareholders' Equity | \$ 2,551,390 | \$ 2,655,171 |

The accompanying notes are an integral part of the Condensed Consolidated Financial Statements.

AARON'S, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS
 (Unaudited)

| (In Thousands, Except Per Share Data) | Three Months Ended | | Nine Months Ended | |
|---|--------------------|-----------|-------------------|-------------|
| | September 30, | | September 30, | |
| | 2016 | 2015 | 2016 | 2015 |
| REVENUES: | | | | |
| Lease Revenues and Fees | \$673,869 | \$661,856 | \$2,104,157 | \$2,017,610 |
| Retail Sales | 6,131 | 6,988 | 23,546 | 26,055 |
| Non-Retail Sales | 67,349 | 81,708 | 219,264 | 262,194 |
| Franchise Royalties and Fees | 13,898 | 15,574 | 44,965 | 48,069 |
| Interest and Fees on Loans Receivable | 6,480 | — | 16,545 | — |
| Other | 1,255 | 1,568 | 4,285 | 4,629 |
| | 768,982 | 767,694 | 2,412,762 | 2,358,557 |
| COSTS AND EXPENSES: | | | | |
| Depreciation of Lease Merchandise | 317,127 | 302,029 | 987,398 | 912,377 |
| Retail Cost of Sales | 4,093 | 4,537 | 15,050 | 17,090 |
| Non-Retail Cost of Sales | 60,316 | 73,567 | 195,685 | 236,882 |
| Operating Expenses | 331,977 | 345,514 | 1,011,002 | 998,989 |
| Restructuring Expenses | 4,658 | — | 4,658 | — |
| Other Operating Expense (Income), Net | 2 | (962) | (5,972) | (2,145) |
| | 718,173 | 724,685 | 2,207,821 | 2,163,193 |
| OPERATING PROFIT | 50,809 | 43,009 | 204,941 | 195,364 |
| Interest Income | 868 | 483 | 1,796 | 1,714 |
| Interest Expense | (5,745) | (5,524) | (17,961) | (17,115) |
| Other Non-Operating Expense, Net | (650) | (1,412) | (2,642) | (1,223) |
| EARNINGS BEFORE INCOME TAXES | 45,282 | 36,556 | 186,134 | 178,740 |
| INCOME TAXES | 15,818 | 12,362 | 68,482 | 64,757 |
| NET EARNINGS | \$29,464 | \$24,194 | \$117,652 | \$113,983 |
| EARNINGS PER SHARE | | | | |
| Basic | \$0.41 | \$0.33 | \$1.62 | \$1.57 |
| Assuming Dilution | \$0.40 | \$0.33 | \$1.61 | \$1.56 |
| CASH DIVIDENDS DECLARED PER SHARE: | | | | |
| Common Stock | \$0.025 | \$0.023 | \$0.075 | \$0.069 |
| WEIGHTED AVERAGE SHARES OUTSTANDING: | | | | |
| Basic | 72,608 | 72,586 | 72,667 | 72,558 |
| Assuming Dilution | 73,199 | 73,076 | 73,231 | 72,966 |

The accompanying notes are an integral part of the Condensed Consolidated Financial Statements.

AARON'S, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
 (Unaudited)

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|--|----------|------------------------------------|-----------|
| | 2016 | 2015 | 2016 | 2015 |
| (In Thousands) | | | | |
| Net Earnings | \$29,464 | \$24,194 | \$117,652 | \$113,983 |
| Other Comprehensive (Loss) Income: | | | | |
| Foreign Currency Translation Adjustment | (241) | (156) | 445 | (132) |
| Total Other Comprehensive (Loss) Income | (241) | (156) | 445 | (132) |
| Comprehensive Income | \$29,223 | \$24,038 | \$118,097 | \$113,851 |

The accompanying notes are an integral part of the Condensed Consolidated Financial Statements.

AARON'S, INC. AND SUBSIDIARIES
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (Unaudited)

| (In Thousands) | Nine Months Ended September 30, | |
|---|------------------------------------|--------------|
| | 2016 | 2015 |
| OPERATING ACTIVITIES: | | |
| Net Earnings | \$ 117,652 | \$ 113,983 |
| Adjustments to Reconcile Net Earnings to Cash Provided by Operating Activities: | | |
| Depreciation of Lease Merchandise | 987,398 | 912,377 |
| Other Depreciation and Amortization | 61,592 | 59,659 |
| Accounts Receivable Provision | 119,680 | 117,898 |
| Provision for Credit Losses on Loans Receivable | 7,461 | — |
| Stock-Based Compensation | 15,492 | 10,692 |
| Deferred Income Taxes | (33,800) | (106,122) |
| Other Changes, Net | (3,329) | (3,835) |
| Changes in Operating Assets and Liabilities, Net of Effects of Acquisitions and Dispositions: | | |
| Additions to Lease Merchandise | (1,134,644) | (1,234,441) |
| Book Value of Lease Merchandise Sold or Disposed | 311,518 | 354,240 |
| Accounts Receivable | (92,687) | (99,849) |
| Prepaid Expenses and Other Assets | (10,244) | (861) |
| Income Tax Receivable | 165,569 | 111,098 |
| Accounts Payable and Accrued Expenses | (40,367) | 382 |
| Accrued Regulatory Expense | (4,737) | (15,920) |
| Customer Deposits and Advance Payments | (6,094) | (5,991) |
| Cash Provided by Operating Activities | 460,460 | 213,310 |
| INVESTING ACTIVITIES: | | |
| Investments in Loans Receivable | (54,747) | — |
| Proceeds from Loans Receivable | 50,569 | — |
| Outflows on Purchases of Property, Plant and Equipment | (45,920) | (37,418) |
| Proceeds from Property, Plant and Equipment | 19,483 | 5,941 |
| Acquisitions of Businesses and Contracts | (9,671) | (16,841) |
| Proceeds from Dispositions of Businesses and Contracts | 36,295 | 13,976 |
| Cash Used in Investing Activities | (3,991) | (34,342) |
| FINANCING ACTIVITIES: | | |
| Proceeds from Debt | 94,928 | 30,151 |
| Repayments on Debt | (206,455) | (142,072) |
| Dividends Paid | (5,454) | (5,008) |
| Acquisition of Treasury Stock | (34,524) | — |
| Excess Tax (Deficiencies) Benefits from Stock-Based Compensation | (696) | 340 |
| Issuance of Stock Under Stock Option Plans | 276 | 984 |
| Cash Used in Financing Activities | (151,925) | (115,605) |
| Increase in Cash and Cash Equivalents | 304,544 | 63,363 |
| Cash and Cash Equivalents at Beginning of Period | 14,942 | 3,549 |
| Cash and Cash Equivalents at End of Period | \$ 319,486 | \$ 66,912 |

The accompanying notes are an integral part of the Condensed Consolidated Financial Statements.

AARON'S, INC. AND SUBSIDIARIES

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

NOTE 1. BASIS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Description of Business

Aaron's, Inc. (the "Company" or "Aaron's") is a leader in the sales and lease ownership and specialty retailing of furniture, consumer electronics, computers, and home appliances and accessories throughout the United States and Canada.

As of September 30, 2016, the Company's major operating divisions are the Aaron's Sales & Lease Ownership division, Progressive, DAMI and Woodhaven Furniture Industries, which manufactures and supplies the majority of the upholstered furniture and bedding leased and sold in Company-operated and franchised stores. On May 13, 2016, the Company sold its 82 remaining Company-operated HomeSmart stores and ceased operations of that division. See Note 2 for further discussion of the disposition.

Progressive is a leading virtual lease-to-own company that provides lease-purchase solutions in 46 states. It does so by purchasing merchandise from third-party retailers desired by those retailers' customers and, in turn, leasing that merchandise to the customers on a lease-to-own basis. Progressive consequently has no stores of its own, but rather offers lease-purchase solutions to the customers of traditional retailers. DAMI, which was acquired by Progressive on October 15, 2015, partners with merchants to provide a variety of revolving credit products originated through a third party federally insured bank to customers that may not qualify for traditional prime lending (called "second-look" financing programs).

The following table presents store count by ownership type for the Company's store-based operations:

Stores as of September 30 (Unaudited) 2016 2015

Company-operated stores

| | | |
|---------------------------|-------|-------|
| Sales and Lease Ownership | 1,228 | 1,218 |
|---------------------------|-------|-------|

| | | |
|-----------|---|----|
| HomeSmart | — | 82 |
|-----------|---|----|

| | | |
|-------------------------------|-------|-------|
| Total Company-operated stores | 1,228 | 1,300 |
|-------------------------------|-------|-------|

| | | |
|-------------------|-----|-----|
| Franchised stores | 703 | 764 |
|-------------------|-----|-----|

| | | |
|-------------------|-------|-------|
| Systemwide stores | 1,931 | 2,064 |
|-------------------|-------|-------|

The following table presents active doors for Progressive:

| | | |
|--|------|------|
| Active Doors at September 30 (Unaudited) | 2016 | 2015 |
|--|------|------|

| | | |
|---------------------------------------|--------|--------|
| Progressive Active Doors ¹ | 15,493 | 12,132 |
|---------------------------------------|--------|--------|

¹ An active door is a retail store location at which at least one virtual lease-to-own transaction has been completed during the trailing three month period.

Basis of Presentation

The preparation of the Company's condensed consolidated financial statements in conformity with accounting principles generally accepted in the United States ("U.S. GAAP") for interim financial information requires management to make estimates and assumptions that affect the amounts reported in these financial statements and accompanying notes. Actual results could differ from those estimates. Generally, actual experience has been consistent with management's prior estimates and assumptions. Management does not believe these estimates or assumptions will change significantly in the future absent unidentified and unforeseen events.

The accompanying unaudited condensed consolidated financial statements do not include all information required by U.S. GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included in the accompanying unaudited condensed consolidated financial statements. These financial statements should be read in conjunction with the financial statements and notes thereto included in the Company's Annual Report on Form 10-K filed with the U.S. Securities and Exchange Commission for the year ended December 31, 2015 (the "2015 Annual Report"). The results of operations for the three and nine months ended September 30, 2016 are not necessarily indicative of operating results for the full year.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

Principles of Consolidation

The condensed consolidated financial statements include the accounts of Aaron's, Inc. and its subsidiaries, each of which is wholly owned. Intercompany balances and transactions between consolidated entities have been eliminated.

Accounting Policies and Estimates

See Note 1 to the consolidated financial statements in the 2015 Annual Report.

Earnings Per Share

Earnings per share is computed by dividing net earnings by the weighted average number of shares of common stock outstanding during the period. The computation of earnings per share assuming dilution includes the dilutive effect of stock options, restricted stock units and performance share units (collectively, "share-based awards") as determined under the treasury stock method. The following table shows the calculation of dilutive share-based awards for the three and nine months ended September 30, 2016 and 2015:

| | Three Months Ended September 30, | | Nine Months Ended September 30, | |
|---|---|--------|--|--------|
| (Shares In Thousands) | 2016 | 2015 | 2016 | 2015 |
| Weighted average shares outstanding | 72,608 | 72,586 | 72,667 | 72,558 |
| Dilutive effect of share-based awards | 591 | 490 | 564 | 408 |
| Weighted average shares outstanding assuming dilution | 73,199 | 73,076 | 73,231 | 72,966 |

During the three and nine months ended September 30, 2016, there were approximately 1,193,000 and 1,102,000 weighted-average share-based awards, respectively, excluded from the computation for earnings per share assuming dilution because the awards would have been anti-dilutive for the periods presented.

During the three and nine months ended September 30, 2015, there were approximately 281,000 and 431,000 weighted-average share-based awards, respectively, excluded from the computation for earnings per share assuming dilution because the awards would have been anti-dilutive for the periods presented.

Investments

At September 30, 2016 and December 31, 2015, investments classified as held-to-maturity securities consisted of British pound-denominated notes issued by Perfect Home Holdings Limited ("Perfect Home"). Perfect Home is based in the U.K. and operates 57 retail stores as of September 30, 2016. The Perfect Home notes, which totaled £16.1 million (\$20.9 million) and £15.1 million (\$22.2 million) at September 30, 2016 and December 31, 2015, respectively, are classified as held-to-maturity securities because the Company has the positive intent and ability to hold the investments to maturity. The Perfect Home notes are carried at amortized cost in investments in the condensed consolidated balance sheets. During the three months ended September 30, 2016, the Company amended the terms of the Perfect Home notes, which extended the maturity date from June 30, 2016 to June 30, 2017, increased the interest rate from 10% to 12% and provided the Company with a subordinated security interest in the assets of Perfect Home. The Company does not intend to sell the aforementioned held-to-maturity securities and it is not more likely than not that the Company will be required to sell the investments before recovery of their amortized cost basis. The Company has estimated that the carrying amount of its Perfect Home notes approximates fair value and, therefore, no impairment is considered to have occurred as of September 30, 2016.

Accounts Receivable

Accounts receivable consist primarily of receivables due from customers of Company-operated stores and Progressive, corporate receivables incurred during the normal course of business (primarily for in-transit credit card transactions and vendor consideration) and franchisee obligations.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

Accounts receivable, net of allowances, consist of the following:

| (In Thousands) | September 30, 2016 | December 31, 2015 |
|----------------|-----------------------|----------------------|
| Customers | \$ 33,022 | \$ 35,153 |
| Corporate | 23,054 | 26,175 |
| Franchisee | 30,708 | 52,111 |
| | \$ 86,784 | \$ 113,439 |

The following table shows the components of the accounts receivable provision for the nine months ended September 30:

| (In Thousands) | 2016 | 2015 |
|--|------------|------------|
| Bad debt expense | \$91,635 | \$87,817 |
| Provision for returns and uncollected renewal payments | 28,045 | 30,081 |
| Accounts receivable provision | \$ 119,680 | \$ 117,898 |

Refer to Note 1 to the consolidated financial statements in the 2015 Annual Report for information on the Company's accounting policy for the accounts receivable provision.

Lease Merchandise

All lease merchandise is available for lease or sale. On a monthly basis, all damaged, lost or unsalable merchandise identified is written off. The Company records lease merchandise adjustments on the allowance method, which estimates the merchandise losses incurred but not yet identified by management as of the end of the accounting period based on historical write-off experience. As of September 30, 2016 and December 31, 2015, the allowance for lease merchandise write-offs was \$31.9 million and \$33.4 million, respectively.

Lease merchandise adjustments was \$36.6 million and \$38.8 million for the three months ended September 30, 2016 and 2015, respectively, and \$98.6 million and \$98.3 million for the nine months ended September 30, 2016 and 2015, respectively. Lease merchandise adjustments are included in operating expenses in the accompanying condensed consolidated statements of earnings.

Loans Receivable, Net

Loans receivable, net represents the principal balances of credit card charges at DAMI's participating merchants that remain outstanding to cardholders, plus unpaid interest and fees due from cardholders, net of an allowance for uncollectible amounts and unamortized fees (which include merchant fees, net of capitalized origination costs, promotional fees and deferred annual card fees).

The Company acquired outstanding credit card loans in the October 15, 2015 DAMI acquisition (the "Acquired Loans"). Loans acquired in a business acquisition are recorded at their fair value at the acquisition date. The projected net cash flows from expected payments of principal, interest, fees and servicing costs and anticipated charge-offs are included in the determination of fair value; therefore, an allowance for loan losses and an amount for unamortized fees are not recognized for the Acquired Loans. The difference, or discount, between the expected cash flows to be received and the fair value of the Acquired Loans is accreted to revenue based on the effective interest method. At each period end, the Company evaluates the appropriateness of the accretible discount on the Acquired Loans based on actual and revised projected future cash receipts.

Assets Held for Sale

Certain properties, consisting of parcels of land and commercial buildings, met the held for sale classification criteria as of September 30, 2016 and December 31, 2015. Assets held for sale are recorded at the lower of their carrying value or fair value less estimated cost to sell and are classified within prepaid expenses and other assets in the condensed consolidated balance sheets. The carrying amount of the properties held for sale as of September 30, 2016 and December 31, 2015 is \$9.3 million and \$7.0 million, respectively.

On January 29, 2016, the Company sold its corporate headquarters building for cash of \$13.6 million, resulting in a gain of \$11.1 million, which was recorded to other operating expense (income), net in the condensed consolidated statements of earnings.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

Accumulated Other Comprehensive Income (Loss)

Changes in accumulated other comprehensive income (loss) for the nine months ended September 30, 2016 are as follows:

| | |
|-------------------------------|------------------|
| (In Thousands) | Foreign Currency |
| Balance at January 1, 2016 | \$ (517) |
| Other comprehensive income | 445 |
| Balance at September 30, 2016 | \$ (72) |

There were no reclassifications out of accumulated other comprehensive income (loss) for the nine months ended September 30, 2016.

Fair Value Measurement

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. To increase the comparability of fair value measures, the following hierarchy prioritizes the inputs to valuation methodologies used to measure fair value:

Level 1—Valuations based on quoted prices for identical assets and liabilities in active markets.

Level 2—Valuations based on observable inputs other than quoted prices included in Level 1, such as quoted prices for similar assets and liabilities in active markets, quoted prices for identical or similar assets and liabilities in markets that are not active, or other inputs that are observable or can be corroborated by observable market data.

Level 3—Valuations based on unobservable inputs reflecting the Company's own assumptions, consistent with reasonably available assumptions made by other market participants. These valuations require significant judgment.

The Company measures assets held for sale at fair value on a nonrecurring basis and records impairment charges when they are deemed to be impaired. The Company maintains certain financial assets and liabilities, including investments and fixed-rate long-term debt, that are not measured at fair value but for which fair value is disclosed.

The fair values of the Company's other current financial assets and liabilities, including cash and cash equivalents, accounts receivable and accounts payable, approximate their carrying values due to their short-term nature. The fair value for the loans receivable, net of allowances, and the revolving credit borrowings also approximate their carrying amounts.

Recent Accounting Pronouncements

Adopted

Debt Issuance Costs. In April 2015, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2015-03, Simplifying the Presentation of Debt Issuance Costs, which requires debt issuance costs to be presented in the balance sheet as a deduction from the corresponding debt liability rather than as a separate asset. ASU 2015-03 is effective for fiscal years beginning after December 15, 2015, and interim periods within those fiscal years. The Company adopted this ASU retrospectively in the first quarter of 2016 and as a result debt issuance costs of \$3.7 million at December 31, 2015, previously recognized as an asset in prepaid expenses and other assets, are now classified as a direct deduction from debt in the condensed consolidated balance sheet as of that date.

Measurement-Period Adjustments. In September 2015, the FASB issued ASU 2015-16, Simplifying the Accounting for Measurement-Period Adjustments. ASU 2015-16 eliminates the requirement that an acquirer in a business combination account for a measurement-period adjustment retrospectively. Instead, acquirers must recognize measurement-period adjustments during the period in which they determine the adjustment amounts. The adjustment amounts must include the effect on earnings of any amounts the acquirer would have recorded in previous periods if the accounting had been completed at the acquisition date. ASU 2015-16 is effective for fiscal years beginning after December 15, 2015, and interim periods within those fiscal years. ASU 2015-16 is applied prospectively to adjustments to provisional amounts that occur after the effective date. That is, ASU 2015-16 applies to open measurement periods, regardless of the acquisition date. The Company adopted this standard in the first quarter of 2016 and applied it to the measurement period adjustments related to the DAMI acquisition. See Note 2 for more information.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

Pending adoption

Revenue Recognition. In May 2014, the FASB issued ASU 2014-09, Revenue from Contracts with Customers. ASU 2014-09 replaces substantially all existing revenue recognition guidance with a single, comprehensive revenue recognition model that requires a company to recognize revenue to depict the transfer of promised goods and services to customers at the amount to which it expects to be entitled in exchange for transferring those goods or services. ASU 2014-09 also requires additional disclosure about the nature, amount, timing and uncertainty of revenue and cash flows arising from customer contracts, including significant judgments and changes in judgments, and assets recognized from costs incurred to obtain or fulfill a contract. Companies may use either a full retrospective or a modified retrospective approach to adopt ASU 2014-09, and, as a result of a subsequent update, it will be effective in annual reporting periods, and interim periods within that period, beginning after December 15, 2017. In 2016, the FASB issued additional updates to the revenue recognition guidance in ASU 2014-09 related to principal versus agent assessments, identifying performance obligations, the accounting for licenses, and certain narrow scope improvements and practical expedients. The Company is evaluating the potential effects of adopting ASU 2014-09 and any related updates on its consolidated financial statements.

Leases. In February 2016, the FASB issued ASU 2016-02, Leases, which would require lessees to recognize assets and liabilities for most leases and would change certain aspects of today's lessor accounting, among other things. ASU 2016-02 is effective for annual and interim periods beginning after December 15, 2018, with early adoption permitted. Companies must use a modified retrospective approach to adopt ASU 2016-02. The Company has not yet determined the potential effects of adopting ASU 2016-02 on its consolidated financial statements.

Share-Based Payments. In March 2016, the FASB issued ASU 2016-09, Improvements to Employee Share-Based Payment Accounting. The objective of the update is to simplify the accounting for employee share-based awards by, among other things, requiring companies to recognize the income tax effects of awards in earnings when they vest or are settled, providing companies with an option to recognize forfeitures in earnings as they occur, and clarifying certain guidance on classification of awards as either equity or liabilities and classification of tax payment activity on the statement of cash flows. ASU 2016-09 is effective for fiscal years beginning after December 15, 2016, including interim periods within those fiscal years, with early adoption permitted. The Company does not believe the adoption of this standard will be material to its consolidated financial statements.

Financial Instruments - Credit Losses. In June 2016, the FASB issued ASU 2016-13, Measurement of Credit Losses on Financial Instruments. The main objective of the update is to provide financial statement users with more decision-useful information about the expected credit losses on financial instruments and other commitments to extend credit held by companies at each reporting date. For trade and other receivables, held to maturity debt securities and other instruments, companies will be required to use a new forward-looking "expected losses" model that generally will result in the recognition of allowances for losses earlier than under current accounting guidance. The standard will be adopted on a prospective basis with a cumulative-effect adjustment to retained earnings as of the beginning of the first reporting period in which the guidance is effective. ASU 2016-13 is effective for annual and interim periods beginning after December 15, 2019, with early adoption permitted. The Company has not yet determined the potential effects of adopting ASU 2016-13 on its consolidated financial statements.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

NOTE 2. ACQUISITIONS AND DISPOSITIONS

During the nine months ended September 30, 2016 and 2015, net cash payments related to the acquisitions of businesses, including contracts, were \$9.7 million and \$16.8 million, respectively. The effect of these acquisitions on the condensed consolidated financial statements for the nine months ended September 30, 2016 and 2015 was not significant.

DAMI Acquisition

On October 15, 2015, the Company acquired a 100% ownership interest in DAMI for a total purchase price of \$54.9 million, inclusive of cash acquired of \$4.2 million. The following table summarizes the estimated fair value of the assets acquired and liabilities assumed as of the acquisition date, as well as adjustments made during the nine months ended September 30, 2016 (referred to as the "measurement period adjustments"). The final measurement period adjustments did not have a significant effect on the condensed consolidated financial statements.

| (In Thousands) | Amounts Recognized as of Acquisition Date ¹ | Measurement Period Adjustments ² | Amounts Recognized as of Acquisition Date (as adjusted) |
|--|--|---|--|
| Purchase Price | \$ 54,900 | \$ — | \$ 54,900 |
| Estimated Fair Value of Identifiable Assets Acquired and Liabilities Assumed | | | |
| Cash and Cash Equivalents | 4,185 | — | 4,185 |
| Loans Receivable ³ | 89,186 | (60) | 89,126 |
| Receivables | 45 | — | 45 |
| Property, Plant and Equipment | 2,754 | — | 2,754 |
| Other Intangibles | 3,400 | (500) | 2,900 |
| Income Tax Receivable | 728 | — | 728 |
| Prepaid Expenses and Other Assets | 671 | — | 671 |
| Deferred Income Tax Assets | 375 | 2,115 | 2,490 |
| Total Identifiable Assets Acquired | 101,344 | 1,555 | 102,899 |
| Accounts Payable and Accrued Expenses | (1,709) | (1,265) | (2,974) |
| Debt | (45,025) | — | (45,025) |
| Total Liabilities Assumed | (46,734) | (1,265) | (47,999) |
| Goodwill | 290 | (290) | — |
| Net Assets Acquired | \$ 54,900 | \$ — | \$ 54,900 |

¹ As previously reported in the notes to the consolidated financial statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2015.

² The measurement period adjustments primarily relate to the resolution of certain income tax-related matters and contingencies that existed as of the acquisition date.

³ Contractually required amounts due at the acquisition date were \$94.2 million.

HomeSmart Disposition

On May 13, 2016, the Company sold its 82 remaining Company-operated HomeSmart stores and ceased operations of that division. During the nine months ended September 30, 2016, the Company recognized a loss of \$4.2 million on the disposition which is recorded in other operating expense (income), net in the condensed consolidated statements of earnings. The sale does not represent a strategic shift that will have a major effect on the Company's operations and financial results and therefore the HomeSmart segment has not been classified as discontinued operations. The Company recorded additional charges of \$1.4 million during the nine months ended September 30, 2016 primarily related to the write-down to fair value, less estimated selling costs, of certain HomeSmart assets classified as held for

sale as of September 30, 2016.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

NOTE 3. FAIR VALUE MEASUREMENT

Financial Assets and Liabilities Measured at Fair Value on a Recurring Basis

The following table summarizes financial liabilities measured at fair value on a recurring basis:

| (In Thousands) | September 30, 2016 | | December 31, 2015 | |
|---------------------------------|--------------------|---------|-------------------|---------|
| | Level 2 | Level 3 | Level 2 | Level 3 |
| Deferred Compensation Liability | \$ (12,436) | \$ — | \$ (11,576) | \$ — |

The Company maintains the Aaron's, Inc. Deferred Compensation Plan, which is an unfunded, nonqualified deferred compensation plan for a select group of management, highly compensated employees and non-employee directors. The liability is included in accounts payable and accrued expenses in the condensed consolidated balance sheets. The liability representing benefits accrued for plan participants is valued at the quoted market prices of the participants' investment elections, which consist of equity and debt "mirror" funds. As such, the Company has classified the deferred compensation liability as a Level 2 liability.

Non-Financial Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

The following table summarizes non-financial assets measured at fair value on a nonrecurring basis:

| (In Thousands) | September 30, 2016 | | December 31, 2015 | |
|----------------------|--------------------|---------|-------------------|---------|
| | Level 1 | Level 3 | Level 1 | Level 3 |
| Assets Held for Sale | \$ (9,285) | \$ — | \$ (6,976) | \$ — |

Assets classified as held for sale are recorded at the lower of carrying value or fair value less estimated costs to sell, and any adjustment is recorded in other operating expense (income), net in the condensed consolidated statements of earnings.

The highest and best use of the assets held for sale is as real estate land parcels for development or real estate properties for use or lease; however, the Company has chosen not to develop or use these properties. The Company estimated the fair values of real estate properties using the market values for similar properties.

Certain Financial Assets and Liabilities Not Measured at Fair Value

The following table summarizes the fair value of assets (liabilities) that are not measured at fair value in the condensed consolidated balance sheets, but for which the fair value is disclosed:

| (In Thousands) | September 30, 2016 | | December 31, 2015 | |
|--|--------------------|-----------|-------------------|-----------|
| | Level 2 | Level 3 | Level 2 | Level 3 |
| Perfect Home Notes ¹ | \$ — | \$ 20,948 | \$ — | \$ 22,226 |
| Fixed-Rate Long-Term Debt ² | — | (372,778) | — | (395,618) |

The Perfect Home notes are carried at cost. The Company periodically reviews the carrying amount utilizing company-specific transactions or changes in Perfect Home's financial performance to determine if the notes are impaired.

The fair value of fixed-rate long-term debt is estimated using the present value of underlying cash flows discounted at a current market yield for similar instruments. The carrying amount of fixed-rate long-term debt was \$350.0 million and \$375.0 million at September 30, 2016 and December 31, 2015, respectively.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

NOTE 4. LOANS RECEIVABLE

The following is a summary of the Company's loans receivable, net:

| (In Thousands) | September 30, December 31, | |
|---------------------------|----------------------------|-----------|
| | 2016 | 2015 |
| Credit Card Loans | \$ 56,010 | \$ 13,900 |
| Acquired Loans | 39,763 | 74,866 |
| Loans Receivable, Gross | 95,773 | 88,766 |
| Allowance for Loan Losses | (5,588) | (937) |
| Unamortized Fees | (6,637) | (2,034) |
| Loans Receivable, Net | \$ 83,548 | \$ 85,795 |

The following table summarizes the aging of the Company's finance receivables portfolio, including delinquency percentage rates. A cardholder account is measured as past due when a current account's minimum payment due has been outstanding for 30 days or longer. The aging is based on the contractual amounts outstanding for each loan as of period end and does not reflect the fair value of the Acquired Loans.

| Aging Category | September 30, December 31, | |
|---|----------------------------|--------|
| | 2016 | 2015 |
| 30-59 days past due | 7.1 % | 7.9 % |
| 60-89 days past due | 3.4 % | 3.3 % |
| 90 or more days past due | 4.6 % | 4.1 % |
| Past due loans receivable | 15.1 % | 15.3 % |
| Current loans receivable | 84.9 % | 84.7 % |
| Balance of loans receivable 90 or more days past due and still accruing interest and fees | \$ — | \$ — |

NOTE 5. INDEBTEDNESS

On June 30, 2016, DAMI, and HC Recovery, Inc., a wholly owned subsidiary of DAMI, entered into the twelfth amendment (the "Twelfth Amendment") to the 2011 loan and security agreement assumed by the Company in the October 2015 acquisition of DAMI (the "DAMI credit facility"). The Twelfth Amendment amends the DAMI credit facility to, among other things, (i) remove the financial covenant that requires DAMI to maintain a certain EBITDA ratio, (ii) include a financial covenant that requires DAMI to meet certain trailing twelve month and fiscal quarter EBITDA thresholds, (iii) include a minimum tangible net worth requirement for DAMI, and (iv) include a financial covenant that DAMI shall maintain a monthly Cash Collection Percentage (as defined in the DAMI credit facility) of greater than or equal to 5.0%. The Twelfth Amendment also amends the definition of "Permitted Indebtedness" in the DAMI credit facility to include non-interest bearing debt owed to the Company and certain of its affiliates under certain circumstances.

As amended, borrowings under the DAMI credit facility bear interest at 4.375% plus one-month LIBOR, provided that the applicable margin will increase by 0.25% if Monthly Excess Availability (as defined in the DAMI credit facility) is less than 20%.

At September 30, 2016, the Company was in compliance with all covenants related to its outstanding debt.

See further discussion of Company indebtedness in Note 7 to the consolidated financial statements in the 2015 Annual Report.

NOTE 6. COMMITMENTS AND CONTINGENCIES

Guarantees

The Company has guaranteed certain debt obligations of some of its franchisees under a franchisee loan program with several banks. In the event these franchisees are unable to meet their debt service payments or otherwise experience an event of default, the Company would be unconditionally liable for the outstanding balance of the franchisees' debt obligations under the franchisee loan program, which would be due in full within 90 days of the event of default. At September 30, 2016, the maximum amount that the Company would be obligated to repay in the event franchisees

defaulted was \$58.8 million. The Company has recourse rights to franchisee assets securing the debt obligations, which consist primarily of lease merchandise and fixed assets. Since the inception of the franchise loan program in 1994, the Company has had no significant associated

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

losses. The Company believes the likelihood of any significant amounts being funded in connection with these commitments to be remote. The carrying amount of the franchisee-related borrowings guarantee, which is included in accounts payable and accrued expenses in the condensed consolidated balance sheets, is approximately \$1.1 million as of September 30, 2016.

The maximum facility commitment amount under the franchisee loan program is \$175.0 million, including a Canadian subfacility commitment amount for loans to franchisees that operate stores in Canada (other than the province of Quebec) of CAD \$50.0 million. The Company remains subject to the financial covenants under the franchisee loan facility.

Legal Proceedings

From time to time, the Company is party to various legal and regulatory proceedings arising in the ordinary course of business.

Some of the proceedings to which the Company is currently a party are described below. The Company believes it has meritorious defenses to all of the claims described below, and intends to vigorously defend against the claims.

However, these proceedings are still developing and due to the inherent uncertainty in litigation, regulatory and similar adversarial proceedings, there can be no guarantee that the Company will ultimately be successful in these proceedings, or in others to which it is currently a party. Substantial losses from these proceedings or the costs of defending them could have a material adverse impact upon the Company's business, financial position and results of operations.

The Company establishes an accrued liability for legal and regulatory proceedings when it determines that a loss is both probable and the amount of the loss can be reasonably estimated. The Company continually monitors its litigation and regulatory exposure and reviews the adequacy of its legal and regulatory reserves on a quarterly basis. The amount of any loss ultimately incurred in relation to matters for which an accrual has been established may be higher or lower than the amounts accrued for such matters.

At September 30, 2016, the Company had accrued \$5.2 million for pending legal and regulatory matters for which it believes losses are probable and is the Company's best estimate of its exposure to loss. The Company records these liabilities in accounts payable and accrued expenses in the condensed consolidated balance sheets. The Company estimates that the aggregate range of reasonably possible loss in excess of accrued liabilities for such probable loss contingencies is between \$0 and \$4.0 million.

At September 30, 2016, the Company estimated that the aggregate range of loss for all material pending legal and regulatory proceedings for which a loss is reasonably possible, but less likely than probable (i.e., excluding the contingencies described in the preceding paragraph), is between \$546,000 and \$2.6 million. Those matters for which a reasonable estimate is not possible are not included within estimated ranges and, therefore, the estimated ranges do not represent the Company's maximum loss exposure. The Company's estimates for legal and regulatory accruals, aggregate probable loss amounts and reasonably possible loss amounts are all subject to the uncertainties and variables described above.

Consumer

In *Margaret Korrow, et al. v. Aaron's, Inc.*, originally filed in the Superior Court of New Jersey, Middlesex County, Law Division on October 26, 2010, plaintiff filed suit on behalf of herself and others similarly situated alleging that the Company is liable in damages to plaintiff and each class member because the Company's lease agreements issued after March 16, 2006 purportedly violated certain New Jersey state consumer statutes. Plaintiff's complaint seeks treble damages under the New Jersey Consumer Fraud Act, and statutory penalty damages of \$100 per violation of all contracts issued in New Jersey, and also claims that there are multiple violations per contract. The Company removed the lawsuit to the United States District Court for the District of New Jersey on December 6, 2010 (Civil Action No.: 10-06317(JAP)(LHG)). Plaintiff on behalf of herself and others similarly situated seeks equitable relief, statutory and treble damages, pre- and post-judgment interest and attorneys' fees. On July 31, 2013, the Court certified a class comprising all persons who entered into a rent-to-own contract with the Company in New Jersey from March 16, 2006 through March 31, 2011. In August 2013, the Court of Appeals denied the Company's request for an interlocutory

appeal of the class certification issue. On October 4, 2013, the Company also filed a motion to allow counterclaims against all newly certified class members who may owe legitimate fees or damages to the Company or who failed to return merchandise to the Company prior to obtaining ownership. On August 14, 2015, the Company filed a motion for partial summary judgment seeking judicial dismissal of a portion of the claims in the case. The motion filed October 4, 2013 to allow counterclaims was denied by the magistrate judge on June 30, 2014, and that decision was confirmed by the District Court on November 30, 2015. On December 23, 2015, the Company filed a motion with the District Court requesting permission for an interlocutory appeal of the denial of the motion to add counterclaims, which also remains pending. On February 23, 2016, the Court granted in part and denied in part the Company's motion for partial summary judgment filed August 14, 2015, dismissing plaintiff's claims that the pro-rate violated the New Jersey Consumer Fraud Act, but denying summary judgment on the claim that Aaron's Service Plus violated the same act. On March 7, 2016, the Company moved for limited reconsideration of that ruling. On March 24, 2016, plaintiff filed a motion for approval of issuance of class notice. The

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
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Company has filed a motion requesting a stay on issuance of class notice pending the ruling on the request for limited reconsideration of the partial summary judgment ruling and the request for interlocutory review of the denial of the motion to add counterclaims filed on December 23, 2015. Those motions remain pending, but the Court has allowed limited pre-notice class discovery to proceed.

Privacy and Related Matters

In *Crystal and Brian Byrd v. Aaron's, Inc., Aspen Way Enterprises, Inc., John Does (1-100) Aaron's Franchisees and Designerware, LLC*, filed on May 16, 2011, in the United States District Court, Western District of Pennsylvania (Case No. 1:11-CV-00101-SPB), plaintiffs alleged that the Company and its independently owned and operated franchisee Aspen Way Enterprises ("Aspen Way") knowingly violated plaintiffs' privacy in violation of the Electronic Communications Privacy Act ("ECPA") and the Computer Fraud Abuse Act and sought certification of a putative nationwide class. Plaintiffs based these claims on Aspen Way's use of a software program called "PC Rental Agent." Although the District Court dismissed the Company from the original lawsuit on March 20, 2012, after certain procedural motions, on May 23, 2013, the Court granted plaintiffs' motion for leave to file a third amended complaint, which asserted the claims under the ECPA, common law invasion of privacy, added a request for injunction, and named additional independently owned and operated Company franchisees as defendants. Plaintiffs filed the third amended complaint, and the Company moved to dismiss that complaint on substantially the same grounds as it sought to dismiss plaintiffs' prior complaints. Plaintiffs seek monetary damages as well as injunctive relief.

Plaintiffs filed their motion for class certification on July 1, 2013, and the Company's response was filed in August 2013. On March 31, 2014, the United States District Judge dismissed all claims against all franchisees other than Aspen Way Enterprises, LLC. The Court also dismissed claims for invasion of privacy, aiding and abetting, and conspiracy against all defendants. In addition, the Court denied the plaintiffs' motion to certify the class. Finally, the Judge denied the Company's motion to dismiss the violation of ECPA claims. Plaintiffs requested and received immediate appellate review of these rulings by the United States Third Circuit Court of Appeals. On April 10, 2015, the Court of Appeals reversed the denial of class certification on the grounds stated by the District Court, and remanded the case back to the District Court for further consideration of that and the other elements necessary for class certification. The District Court has not issued a briefing schedule for evaluating the motion for class certification on remand.

In *Michael Winslow and Fonda Winslow v. Sultan Financial Corporation, Aaron's, Inc., John Does (1-10), Aaron's Franchisees and Designerware, LLC*, filed on March 5, 2013 in the Los Angeles Superior Court (Case No. BC502304), plaintiffs assert claims against the Company and its independently owned and operated franchisee, Sultan Financial Corporation (as well as certain John Doe franchisees), for unauthorized wiretapping, eavesdropping, electronic stalking, and violation of California's Comprehensive Computer Data Access and Fraud Act and its Unfair Competition Law. Each of these claims arises out of the alleged use of PC Rental Agent software. The plaintiffs are seeking injunctive relief and damages in connection with the allegations of the complaint. Plaintiffs are also seeking certification of a putative California class. Plaintiffs are represented by the same counsel as in the above-described Byrd litigation. In April 2013, the Company timely removed this matter to federal court. On May 8, 2013, the Company filed a motion to stay this litigation pending resolution of the Byrd litigation, a motion to dismiss for failure to state a claim, and a motion to strike certain allegations in the complaint. The Court subsequently stayed the case. The Company's motions to dismiss and strike certain allegations remain pending. On June 6, 2015, the plaintiffs filed a motion to lift the stay, which was denied on July 11, 2015.

In *Lomi Price v. Aaron's, Inc. and NW Freedom Corporation*, filed on February 27, 2013, in the State Court of Fulton County, Georgia (Case No. 13-EV-016812B), an individual plaintiff asserts claims against the Company and its independently owned and operated franchisee, NW Freedom Corporation, for invasion of privacy/intrusion on seclusion, computer invasion of privacy and infliction of emotional distress. Each of these claims arises out of the alleged use of PC Rental Agent software. The plaintiff is seeking compensatory and punitive damages of not less than \$250,000. On April 3, 2013, the Company filed an answer and affirmative defenses. On that same day, the Company also filed a motion to stay the litigation pending resolution of the Byrd litigation, a motion to dismiss for failure to

state a claim and a motion to strike certain allegations in the complaint. The Court stayed the proceeding pending rulings on certain motions in the Byrd case, which expired upon remand of the case back to the District Court. On April 24, 2015, the Company filed a renewed motion to stay, which was granted on June 15, 2015.

In *Michael Peterson v. Aaron's, Inc. and Aspen Way Enterprises, Inc.*, filed on June 19, 2014, in the United States District Court for the Northern District of Georgia (Case No. 1:14-cv-01919-TWT), several plaintiffs allege that they leased computers for use in their law practice. The plaintiffs claim that the Company and Aspen Way knowingly violated plaintiffs' privacy and the privacy of plaintiffs' legal clients in violation of the ECPA and the Computer Fraud Abuse Act. Plaintiffs seek certification of a putative nationwide class. Plaintiffs based these claims on Aspen Way's use of PC Rental Agent software. The plaintiffs claim that information and data obtained by defendants through PC Rental Agent was attorney-client privileged. The Company filed a motion to dismiss plaintiffs' amended complaint. On June 4, 2015, the Court granted the Company's motion to dismiss all

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
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claims except a claim for aiding and abetting invasion of privacy. Plaintiffs then filed a second amended complaint alleging only the invasion of privacy claims that survived the June 4, 2015 court order, and adding a claim for unjust enrichment. The Company filed a motion to dismiss the second amended complaint, and on September 16, 2015, the Court granted the Company's motion to dismiss plaintiffs' unjust enrichment claim. The only remaining claim against the Company is a claim for aiding and abetting invasion of privacy. Plaintiffs filed their motion for class certification on March 18, 2016. The Company responded in opposition to that motion, and oral argument was held on September 27, 2016. A decision on that motion is pending.

Other Matters

In *Foster v. Aaron's, Inc.*, filed on August 21, 2015, in the United States District Court in Phoenix, Arizona (No. CV-15-1637-PHX-SRB), the plaintiff in this putative class action alleges that the Company violated the Telephone Consumer Protection Act ("TCPA") by placing automated calls to customer references, or otherwise violated the TCPA in the manner in which the Company contacts customer references. The Company's initial responsive pleading was filed on October 7, 2015. A Scheduling Order was entered on January 26, 2016. This case was dismissed with prejudice on August 4, 2016.

Other Contingencies

The Company is a party to various claims and legal proceedings arising in the ordinary course of business. Management regularly assesses the Company's insurance deductibles, monitors the Company's litigation and regulatory exposure with the Company's attorneys and evaluates its loss experience. The Company also enters into various contracts in the normal course of business that may subject it to risk of financial loss if counterparties fail to perform their contractual obligations.

Unfunded Lending Commitments

The Company, through its DAMI business, has unfunded lending commitments totaling approximately \$396.2 million and \$378.7 million as of September 30, 2016 and December 31, 2015, respectively. These unfunded commitments arise in the ordinary course of business from credit card agreements with individual cardholders that give them the ability to borrow, against unused amounts, up to the maximum credit limit assigned to their account. While these unfunded amounts represented the total available unused lines of credit, the Company does not anticipate that all cardholders will utilize their entire available line at any given point in time. Commitments to extend unsecured credit are agreements to lend to a cardholder so long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The reserve for unfunded loan commitments, which is included in accounts payable and accrued expenses, is approximately \$505,000 as of September 30, 2016.

See Note 9 to the consolidated financial statements in the 2015 Annual Report for further information.

NOTE 7. SEGMENTS

As of September 30, 2016, the Company had five operating and reportable segments: Sales and Lease Ownership, Progressive, DAMI, Franchise and Manufacturing. On May 13, 2016, the Company sold its 82 remaining Company-operated HomeSmart stores and ceased operations of that division. The results of DAMI have been included in the Company's consolidated results and presented as a reportable segment from its October 15, 2015 acquisition date.

The Aaron's Sales & Lease Ownership division offers furniture, electronics, appliances and computers to consumers primarily on a monthly payment basis with no credit needed. Progressive is a leading virtual lease-to-own company that provides lease-purchase solutions on a variety of products, including furniture and bedding, consumer electronics, appliances and jewelry. The HomeSmart division, prior to its disposition, offered furniture, electronics, appliances and computers to customers primarily on a weekly payment basis with no credit needed. DAMI offers a variety of second-look financing programs originated through a third party federally insured bank to customers of participating merchants and, together with Progressive, allows the Company to provide retail partners with below prime customers one source for financing and leasing transactions. The Franchise operation awards franchises and supports franchisees

of its sales and lease ownership concept. The Manufacturing segment manufactures upholstered furniture and bedding predominantly for use by Company-operated and franchised stores. Therefore, the Manufacturing segment's revenues and earnings before income taxes are primarily the result of intercompany transactions, substantially all of which are eliminated through the elimination of intersegment revenues and intersegment profit or loss.

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

During the nine months ended September 30, 2016, management of the Company changed its internal segment measure of profit and loss for the Sales and Lease Ownership and HomeSmart segments to be on an accrual basis rather than on a cash basis. The Company retroactively adjusted Revenues of Reportable Segments and Earnings Before Income Taxes for Reportable Segments disclosed in the tables below to conform to this change.

| (In Thousands) | Three Months Ended | | Nine Months Ended | |
|--|-----------------------|-----------|-----------------------|-------------|
| | September 30, 2016 | 2015 | September 30, 2016 | 2015 |
| REVENUES: | | | | |
| Sales and Lease Ownership | \$437,075 | \$470,478 | \$1,405,990 | \$1,487,217 |
| Progressive | 308,397 | 265,986 | 913,636 | 773,551 |
| HomeSmart | — | 15,137 | 25,392 | 47,453 |
| DAMI ¹ | 6,480 | — | 16,545 | — |
| Franchise | 13,898 | 15,574 | 44,965 | 48,069 |
| Manufacturing | 21,051 | 24,014 | 67,564 | 78,048 |
| Other | 102 | 307 | 739 | 1,002 |
| Revenues of Reportable Segments | 787,003 | 791,496 | 2,474,831 | 2,435,340 |
| Elimination of Intersegment Revenues | (18,021) | (23,802) | (62,069) | (76,783) |
| Total Revenues from External Customers | \$768,982 | \$767,694 | \$2,412,762 | \$2,358,557 |

EARNINGS (LOSS) BEFORE INCOME TAXES:

| | | | | |
|--|-----------|-----------|-----------|-----------|
| Sales and Lease Ownership ² | \$23,385 | \$32,348 | \$118,910 | \$132,079 |
| Progressive | 24,655 | 5,617 | 75,652 | 44,761 |
| HomeSmart ³ | (40) | (335) | (3,693) | 239 |
| DAMI | (2,524) | — | (7,686) | — |
| Franchise ⁴ | 11,022 | 11,327 | 35,922 | 37,218 |
| Manufacturing | (545) | 349 | 859 | 2,007 |
| Other ⁵ | (11,430) | (12,397) | (33,401) | (35,545) |
| Earnings Before Income Taxes for Reportable Segments | 44,523 | 36,909 | 186,563 | 180,759 |
| Elimination of Intersegment Loss (Profit) | 759 | (353) | (429) | (2,019) |
| Total Earnings Before Income Taxes | \$45,282 | \$36,556 | \$186,134 | \$178,740 |

¹ Represents interest and fees on loans receivable, and excludes the effect of interest expense.

² Sales and Lease Ownership earnings before income taxes were impacted by \$2.6 million of restructuring charges incurred during the three months ended September 30, 2016, primarily related to impairment charges incurred in conjunction with the Company's strategic decision to close 56 Company-operated stores.

³ HomeSmart earnings before income taxes includes a loss on the sale of HomeSmart of \$4.2 million and additional charges of \$1.4 million related to exiting the HomeSmart business during the nine months ended September 30, 2016, of which \$40,000 was incurred during the three months ended September 30, 2016.

⁴ Franchise earnings before income taxes were impacted by \$88,000 of restructuring charges related to a reduction in workforce incurred during the three months ended September 30, 2016.

⁵ Earnings before income taxes for the Other category during the nine months ended September 30, 2016 were impacted by a gain of \$11.1 million on the January 29, 2016 sale of the Company's corporate office building and \$2.0 million of restructuring charges related to a reduction in workforce incurred during the three months ended September 30, 2016.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
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The pre-tax losses or earnings in the Other category generally are the result of corporate overhead not allocated to the reportable segments for management purposes.

| (In Thousands) | September 30, 2016 | December 31, 2015 |
|----------------------------|-----------------------|----------------------|
| Assets: | | |
| Sales and Lease Ownership | \$ 1,130,717 | \$ 1,261,040 |
| Progressive | 872,168 | 878,457 |
| HomeSmart | — | 44,429 |
| DAMI | 95,211 | 97,486 |
| Franchise | 33,465 | 53,693 |
| Manufacturing ¹ | 24,943 | 28,986 |
| Other | 394,886 | 291,080 |
| Total Assets | \$ 2,551,390 | \$ 2,655,171 |

¹ Includes inventory (principally raw materials and work-in-process) that has been classified within lease merchandise in the condensed consolidated balance sheets of \$16.7 million and \$19.4 million as of September 30, 2016 and December 31, 2015, respectively.

The Company determines earnings (loss) before income taxes for all reportable segments in accordance with U.S. GAAP with the following adjustments:

• Generally a predetermined amount of each reportable segment's revenues is charged to the reportable segment as an allocation of corporate overhead.

• Accruals related to store closures are not recorded on the reportable segments' financial statements, but are maintained and controlled by corporate headquarters.

Interest expense has been allocated to the Sales and Lease Ownership and HomeSmart segments based on a percentage of their revenues. Interest expense is allocated to the Progressive and DAMI segments based on a percentage of the outstanding balances of its intercompany borrowings and of the debt incurred when it was acquired.

NOTE 8. RELATED PARTY TRANSACTIONS

The Company leases certain properties under capital leases from related parties that are described in Notes 7 and 14 to the consolidated financial statements in the 2015 Annual Report.

On May 13, 2016, the Company sold its remaining 82 Company-operated HomeSmart stores to Buddy's Newco for \$35.0 million. Refer to Note 2 for more information on the sale. Buddy's Newco is a subsidiary of Buddy's Home Furnishings ("Buddy's"), the third largest lease-to-own home furnishings provider in the United States. Buddy's is a portfolio company of Vintage Capital Management ("Vintage"), a private equity fund controlled by Brian R. Kahn. Based on information provided in a Schedule 13G filed with the Securities Exchange Commission on August 12, 2015 (the latest available filing made by Vintage), Vintage owned approximately 10% of the Company's outstanding common stock. In May 2014, Mr. Kahn and Matthew E. Avril joined the Company's Board of Directors. In August 2015, Mr. Kahn resigned from the Board, but not due to any disagreement with the Company. At the time the HomeSmart transaction was approved by the Company's Board of Directors, Mr. Avril owned a limited partnership interest in Vintage, served as a strategic advisor to Vintage and served as a director of a Vintage portfolio company. In connection with the HomeSmart transaction, the Company engaged a nationally recognized and independent financial advisor with substantial experience in transactions involving lease-to-own companies to conduct a thorough review of likely potential purchasers of the HomeSmart business. Through that process, Buddy's emerged as the only interested potential purchaser of the business with the financial ability to consummate such a transaction on terms likely satisfactory to the Company. In addition, prior to its approval of the HomeSmart transaction, the Company's Board of Directors obtained a fairness opinion from a nationally recognized and independent valuation firm, to opine on the fairness, from a financial point of view, of the consideration to be paid by Vintage to the Company in connection with the HomeSmart transaction. Based on these and other factors, the Company's Board of Directors approved the HomeSmart transaction, with Mr. Avril abstaining from the Board's vote on the transaction.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)

NOTE 9. RESTRUCTURING

On July 29, 2016, the Company announced that a thorough review of the Company-operated store portfolio would be performed. As a result of this evaluation and other cost-reduction initiatives, during the three months ended September 30, 2016, the Company closed two underperforming Company-operated stores and will close 54 additional Company-operated stores during the three months ending December 31, 2016. Additional store closings are expected during 2017. The Company also optimized its home office and field support staff, which resulted in a reduction in employee headcount in those areas, to more closely align with current business conditions. Total restructuring charges of \$4.7 million were recorded during the three months ended September 30, 2016, comprised of \$2.5 million related to the write-off and impairment of store property, plant and equipment and \$2.1 million related to workforce reductions. These costs were included in the line item "Restructuring expenses" in the condensed consolidated statements of earnings.

Total restructuring charges of \$2.6 million, \$2.0 million, and \$88,000 have been included in the Sales and Lease Ownership, Other, and Franchise segment results, respectively. The Company currently anticipates it will incur approximately \$13.0 million related to this restructuring plan in the fourth quarter of 2016, principally related to contractual lease obligations for store locations that are being closed, all of which will be included within the Sales and Lease Ownership segment results.

The following table summarizes the balance of the accruals related to the restructuring charges and the movement in that accrual for the nine months ended September 30, 2016:

| (In Thousands) | Severance | Fixed Assets | Total |
|-----------------------------------|-----------|-----------------|---------|
| Balance at January 1, 2016 | \$ — | \$ — | \$ — |
| Restructuring Expenses | 2,115 | 2,543 | 4,658 |
| Payments | (1,229) | — | (1,229) |
| Impairment and Assets Written Off | — | (2,543) | (2,543) |
| Balance at September 30, 2016 | \$ 886 | \$ — | \$ 886 |

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Special Note Regarding Forward-Looking Information: Except for historical information contained herein, the matters set forth in this Form 10-Q are forward-looking statements. These statements are based on management's current expectations and plans, which involve risks and uncertainties. Such forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "believe," "expect," "forecast," "guidance," "intend," "could," "project," "estimate," "anticipate," "should," and similar terminology. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the filing date of this Quarterly Report and which involve risks and uncertainties that may cause actual results to differ materially from those set forth in these statements. These risks and uncertainties include factors such as the impact of increased regulation, changes in general economic conditions, including consumer confidence and demand for certain merchandise, increased competition, pricing pressures, the impact of legal proceedings faced by the Company, costs relating to protecting customer privacy and information security more generally, challenges relating to the integration of Progressive and a failure to realize the expected benefits of the integration, the execution and results of our operational strategies, risks related to Progressive's "virtual" lease-to-own business, deteriorations in our franchisee relationships, and the other risks and uncertainties discussed under Item 1A, "Risk Factors," in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2015 (the "2015 Annual Report"). Except as required by law, the Company undertakes no obligation to update these forward-looking statements to reflect subsequent events or circumstances after the filing date of this Quarterly Report.

The following discussion should be read in conjunction with the condensed consolidated financial statements as of and for the three and nine months ended September 30, 2016 and 2015, including the notes to those statements, appearing elsewhere in this report. We also suggest that management's discussion and analysis appearing in this report be read in conjunction with the management's discussion and analysis and consolidated financial statements included in our 2015 Annual Report.

Business Overview

Aaron's, Inc. ("we", "our", "us", "Aaron's" or the "Company") is a leader in the sales and lease ownership and specialty retailing of furniture, consumer electronics, computers, and home appliances and accessories, and currently has more than 1,900 Company-operated and franchised stores in 47 states and Canada.

As of September 30, 2016, our major operating divisions are the Aaron's Sales & Lease Ownership division, Progressive, DAMI and Woodhaven Furniture Industries, which manufactures and supplies the majority of the upholstered furniture and bedding leased and sold in Company-operated and franchised stores. On May 13, 2016, the Company sold the 82 Company-operated HomeSmart stores and ceased operations of that division.

Progressive is a leading virtual lease-to-own company that provides lease-purchase solutions in 46 states. It does so by purchasing merchandise from third-party retailers desired by those retailers' customers and, in turn, leasing that merchandise to the customers on a lease-to-own basis. Progressive consequently has no stores of its own, but rather offers lease-purchase solutions to the customers of traditional retailers. DAMI, which was acquired by Progressive on October 15, 2015, partners with merchants to provide a variety of revolving credit products originated through a third-party federally insured bank to customers that may not qualify for traditional prime lending (called "second-look" financing programs).

For the three months ended September 30, 2016, total revenues were \$769.0 million, which was an increase of \$1.3 million compared to prior year. The increase was due to a \$42.4 million increase in revenues from Progressive and \$6.5 million in revenues from DAMI, offset by a decrease of \$47.6 million in revenues from our "core" business. The core business is our traditional lease-to-own store-based business and represents all of the operations of Aaron's, excluding Progressive and DAMI. The core business experienced a decrease in lease revenues and fees resulting from: (i) a 4.6% decrease in Company-operated Sales and Lease Ownership same store revenues; and (ii) the HomeSmart disposition on May 13, 2016 resulting in a decrease in revenues of \$15.1 million over the comparable period in 2015, both of which were partially offset by a net addition of 17 Company-operated Sales and Lease Ownership stores during the 15-month period ended September 30, 2016. The decrease in Company-operated Sales and Lease Ownership same store revenues was caused primarily by underperforming stores in Texas, which represent 18.6% of our store-based revenue, due to the effects of contractions in the oil industry on that market and also by fewer

customers visiting our stores during the three months ended September 30, 2016, as compared to the same quarter last year. Revenues from non-retail sales also decreased \$14.4 million, or 17.6%, due to a decrease in demand for product by franchisees and a net reduction of 83 franchised stores during the 15-month period ended September 30, 2016. For the nine months ended September 30, 2016, total revenues were \$2.4 billion, an increase of 2.3% over the comparable period in 2015. The increase of \$54.2 million was due to a \$140.1 million increase in revenues from Progressive and \$16.5 million in revenues from DAMI, offset by a decrease of \$102.4 million in revenues from our core business. The decrease in revenues from the core business primarily results from a decrease in lease revenues and fees due to a 2.9% decrease in Company-operated Sales and Lease Ownership same store revenues, and the HomeSmart disposition on May 13, 2016

resulting in a decrease in revenues of \$22.1 million over the comparable period in 2015. Revenues from non-retail sales also decreased \$42.9 million, or 16.4%, primarily due to a decrease in demand for product by franchisees and a net reduction of 82 franchised stores during the 24-month period ended September 30, 2016.

Same Store Revenues. We believe that changes in same store revenues are a key performance indicator of our core business. For the three months ended September 30, 2016, we calculated this amount by comparing revenues for the three months ended September 30, 2016 to revenues for the comparable period in 2015 for all stores open for the entire 15-month period ended September 30, 2016, excluding stores that received lease agreements from other acquired, closed or merged stores. For the nine months ended September 30, 2016, we calculated this amount by comparing revenues for the nine months ended September 30, 2016 to revenues for the comparable period in 2015 for all stores open for the entire 24-month period ended September 30, 2016, excluding stores that received lease agreements from other acquired, closed or merged stores.

During the three months ended September 30, 2016, the Company revised the methodology for calculating same store revenues and same store customer counts to reflect a full lifecycle for customer retention after stores are closed. As a result, revenues for stores that have been consolidated/merged are now included in the comparable same store calculation after 27 months. Previously, merged stores were included in the same store calculation after 24 months. The change in the same store calculation had an immaterial impact on comparable store revenues and customer counts.

Active Doors. We believe that active doors are a key performance indicator of our Progressive segment. Active doors represent retail store locations at which at least one virtual lease-to-own transaction has been completed during the trailing three month period. The following table presents active doors for the Progressive segment:

| Active Doors at September 30 (Unaudited) | 2016 | 2015 |
|--|--------|--------|
| Progressive Active Doors | 15,493 | 12,132 |

Invoice Volume. We also believe that invoice volume is a key performance indicator of our Progressive segment. Invoice volume is defined as the retail price of lease merchandise acquired and leased by Progressive during the period, net of returns. The following table presents invoice volume for the Progressive segment:

| For the Three Months Ended September 30 (Unaudited and In Thousands) | 2016 | 2015 |
|--|-----------|-----------|
| Progressive Invoice Volume | \$207,079 | \$187,452 |

Business Environment and Company Outlook

Like many industries, the lease-to-own industry has been transformed by the internet and virtual marketplace. In response to these changing market conditions, we are executing a strategic plan for the core business that focuses on the following items and that we believe positions us for success over the long-term:

- Improve store profitability
- Accelerate our omni-channel platform
- Promote communication, coordination and integration
- Champion compliance

As part of executing this strategy, we sold the 82 Company-operated HomeSmart stores on May 13, 2016, which will enable us to sharpen our focus on activities that have the highest potential for return. We also took steps to further address the expense structure at our core business by completing a thorough review of our remaining store base in order to identify opportunities for rationalization. As a result of this evaluation and other cost-reduction initiatives, during the three months ended September 30, 2016, the Company closed two underperforming Company-operated stores during the third quarter, and will close 54 additional Company-operated stores during the fourth quarter of 2016. Additional store closings are expected during 2017. The Company also optimized its home office and field support staff, which resulted in a reduction in employee headcount in those areas, to more closely align with current business conditions. Total restructuring charges of \$4.7 million were recorded during the three months ended September 30, 2016, comprised of \$2.5 million related to the write-off and impairment of store property, plant and equipment and \$2.1 million related to workforce reductions. These costs were included in the line item "Restructuring expenses" in the condensed consolidated statements of earnings. The Company currently anticipates it will incur a charge of approximately \$13.0 million related to this restructuring plan in the fourth quarter of 2016, principally related to contractual lease obligations for store locations that are being closed, all of which will be included within the Sales and Lease Ownership segment results.

Key Components of Earnings Before Income Taxes

In this management's discussion and analysis section, we review our consolidated results. For the three and nine months ended September 30, 2016, and the comparable prior year periods, some of the key revenue and cost and expense items that affected earnings before income taxes were as follows:

Revenues. We separate our total revenues into six components: lease revenues and fees, retail sales, non-retail sales, franchise royalties and fees, interest and fees on loans receivable and other. Lease revenues and fees include all revenues derived from lease agreements at Company-operated stores and retail locations serviced by Progressive. Retail sales represent sales of both new and returned lease merchandise from our Company-operated stores. Non-retail sales mainly represent new merchandise sales to our Aaron's Sales & Lease Ownership franchisees. Franchise royalties and fees represent fees from the sale of franchise rights and royalty payments from franchisees, as well as other related income from our franchised stores. Interest and fees on loans receivable primarily represents merchant fees, finance charges and annual and other fees earned on loans originated since the DAMI acquisition, as well as the accretion of the discount on loans acquired in the acquisition. Other revenues primarily relate to revenues from leasing real estate properties to unrelated third parties, as well as other miscellaneous revenues.

Depreciation of Lease Merchandise. Depreciation of lease merchandise primarily reflects the expense associated with depreciating merchandise held for lease and leased to customers by our Company-operated stores and Progressive.

Retail Cost of Sales. Retail cost of sales represents the depreciated cost of merchandise sold through our Company-operated stores.

Non-Retail Cost of Sales. Non-retail cost of sales primarily represents the cost of merchandise sold to our franchisees.

Operating Expenses. Operating expenses include personnel costs, occupancy costs, lease merchandise adjustments, bad debt expense, and advertising, among other expenses.

Other Operating Expense (Income), Net. Other operating expense (income), net, consists of gains or losses on sales of Company-operated stores and delivery vehicles, fair value adjustments on assets held for sale and gains or losses on other transactions involving property, plant and equipment.

Critical Accounting Policies

Refer to the 2015 Annual Report.

Results of Operations

As of September 30, 2016, the Company had five operating and reportable segments: Sales and Lease Ownership, Progressive, DAMI, Franchise and Manufacturing.

On May 13, 2016, the Company sold all of its 82 HomeSmart stores to Buddy's Newco for \$35 million. Refer to Note 2 of the condensed consolidated financial statements herein for more information regarding the sale. During the nine months ended September 30, 2016, the Company recognized a loss of \$4.2 million on the disposition. The Company recorded additional charges of \$1.4 million primarily related to the write-down to fair value, less estimated selling costs, of certain HomeSmart assets that were classified as held for sale at September 30, 2016. The sale of HomeSmart was a related party transaction. Refer to Note 8 to the condensed consolidated financial statements for more information.

The results of DAMI have been included in the Company's consolidated results and presented as a reportable segment from its October 15, 2015 acquisition date.

During the nine months ended September 30, 2016, management of the Company changed its internal segment measure of profit and loss for the Sales and Lease Ownership and HomeSmart segments to be on an accrual basis rather than on a cash basis. The Company retroactively adjusted Revenues of Reportable Segments and Earnings Before Income Taxes for Reportable Segments in all segment-related disclosures in this management's discussion and analysis section to conform to this change.

The Company's Sales and Lease Ownership, Progressive, DAMI and Franchise segments accounted for substantially all of the operations of the Company and, therefore, unless otherwise noted, only material changes within these four segments are discussed. The production of our Manufacturing segment, consisting of Woodhaven Furniture Industries LLC, is primarily leased or sold through the Company-operated and franchised stores, and consequently, substantially all of that segment's revenues and earnings before income taxes are eliminated through the elimination of intersegment revenues and intersegment profit or loss.

Results of Operations – Three months ended September 30, 2016 and 2015

| (In Thousands) | Three Months Ended | | Change | |
|---------------------------------------|-----------------------|-----------------------|----------------|---------------|
| | September 30, 2016 | September 30, 2015 | \$ | % |
| REVENUES: | | | | |
| Lease Revenues and Fees | \$673,869 | \$661,856 | \$12,013 | 1.8 % |
| Retail Sales | 6,131 | 6,988 | (857) | (12.3) |
| Non-Retail Sales | 67,349 | 81,708 | (14,359) | (17.6) |
| Franchise Royalties and Fees | 13,898 | 15,574 | (1,676) | (10.8) |
| Interest and Fees on Loans Receivable | 6,480 | — | 6,480 | nmf |
| Other | 1,255 | 1,568 | (313) | (20.0) |
| | 768,982 | 767,694 | 1,288 | 0.2 |
| COSTS AND EXPENSES: | | | | |
| Depreciation of Lease Merchandise | 317,127 | 302,029 | 15,098 | 5.0 |
| Retail Cost of Sales | 4,093 | 4,537 | (444) | (9.8) |
| Non-Retail Cost of Sales | 60,316 | 73,567 | (13,251) | (18.0) |
| Operating Expenses | 331,977 | 345,514 | (13,537) | (3.9) |
| Restructuring Expenses | 4,658 | — | 4,658 | nmf |
| Other Operating Expense (Income), Net | 2 | (962) | 964 | 100.2 |
| | 718,173 | 724,685 | (6,512) | (0.9) |
| OPERATING PROFIT | 50,809 | 43,009 | 7,800 | 18.1 |
| Interest Income | 868 | 483 | 385 | 79.7 |
| Interest Expense | (5,745) | (5,524) | 221 | 4.0 |
| Other Non-Operating Expense, Net | (650) | (1,412) | (762) | (54.0) |
| EARNINGS BEFORE INCOME TAXES | 45,282 | 36,556 | 8,726 | 23.9 |
| INCOME TAXES | 15,818 | 12,362 | 3,456 | 28.0 |
| NET EARNINGS | \$29,464 | \$24,194 | \$5,270 | 21.8 % |

nmf - Calculation is not meaningful

Revenues

Information about our revenues by reportable segment is as follows:

| (In Thousands) | Three Months Ended | | Change | |
|--|-----------------------|-----------------------|------------|---------|
| | September 30, 2016 | September 30, 2015 | \$ | % |
| REVENUES: | | | | |
| Sales and Lease Ownership ¹ | \$437,075 | \$470,478 | \$(33,403) | (7.1)% |
| Progressive ² | 308,397 | 265,986 | 42,411 | 15.9 |
| HomeSmart ¹ | — | 15,137 | (15,137) | nmf |
| DAMI ³ | 6,480 | — | 6,480 | nmf |
| Franchise ⁴ | 13,898 | 15,574 | (1,676) | (10.8) |
| Manufacturing | 21,051 | 24,014 | (2,963) | (12.3) |
| Other | 102 | 307 | (205) | (66.8) |
| Revenues of Reportable Segments | 787,003 | 791,496 | (4,493) | (0.6) |
| Elimination of Intersegment Revenues | (18,021) | (23,802) | 5,781 | 24.3 |
| Total Revenues from External Customers | \$768,982 | \$767,694 | \$1,288 | 0.2 % |

nmf - Calculation is not meaningful

¹ Segment revenue principally consists of lease revenues and fees, retail sales and non-retail sales, and is presented on an accrual basis.

² Segment revenue consists of lease revenues and fees.

³ Segment revenue consists of interest and fees on loans receivable, and excludes the effect of interest expense.

⁴ Segment revenue consists of franchise royalties and fees.

Sales and Lease Ownership. Sales and Lease Ownership segment revenues decreased \$33.4 million to \$437.1 million primarily due to a \$17.2 million decrease in non-retail sales and a \$15.5 million decrease in lease revenues and fees. The decrease in non-retail sales was mainly due to decreasing demand for product by franchisees as result of the net reduction of 83 franchised stores during the 15-month period ended September 30, 2016. Lease revenues and fees decreased due to a 4.6% decrease in same store revenues, partially offset by the net addition of 17 Company-operated stores during the 15-month period ended September 30, 2016.

Progressive. Progressive segment revenues increased \$42.4 million to \$308.4 million primarily due to a net increase of approximately 3,400 active doors as well as increases in invoice volumes at existing active doors during the three months ended September 30, 2016 as compared to the three months ended September 30, 2015.

DAMI. DAMI segment revenues were \$6.5 million and have been included in the Company's consolidated results from the October 15, 2015 acquisition date.

Franchise. Franchise segment revenues decreased \$1.7 million to \$13.9 million due to the impact of the net reduction of 83 franchised stores during the 15-month period ended September 30, 2016 and a 0.4% decrease in same store revenues of existing franchised stores during the period.

Operating Expenses

Information about certain significant components of operating expenses is as follows:

| (In Thousands) | Three Months Ended September 30, | |
|-------------------------------|--|-----------|
| | 2016 | 2015 |
| Personnel costs | \$144,490 | \$149,777 |
| Occupancy costs | 51,805 | 53,406 |
| Lease merchandise adjustments | 36,556 | 38,791 |
| Bad debt expense | 35,425 | 38,626 |
| Advertising | 9,013 | 8,383 |
| Other operating expenses | 54,688 | 56,531 |
| Operating Expenses | \$331,977 | \$345,514 |

Operating expenses decreased \$13.5 million, or 3.9%, to \$332.0 million during the three months ended September 30, 2016 from \$345.5 million for the comparable period in 2015. As a percentage of total revenues, operating expenses decreased to 43.2% in the three months ended September 30, 2016 from 45.0% in the same period in 2015.

Personnel costs decreased \$5.3 million, or 3.5%, during the three months ended September 30, 2016 from the comparable period in 2015 primarily due to the May 13, 2016 sale of the HomeSmart division, offset by increases in hiring to support the growth of Progressive and DAMI.

Lease merchandise adjustments decreased \$2.2 million, or 5.8%, during the three months ended September 30, 2016 from the comparable period in 2015. Progressive's lease merchandise adjustments as a percentage of Progressive's lease revenues decreased to 6.1% in 2016 from 8.5% in 2015 due to continued operational improvements and enhancements to the lease decisioning process.

Bad debt expense decreased \$3.2 million, or 8.3%, during the three months ended September 30, 2016 from the comparable period in 2015 primarily due to continued operational improvements and enhancements to the lease decisioning process at Progressive. Progressive's bad debt expense as a percentage of Progressive's revenues decreased to 11.4% in 2016 from 14.5% in 2015.

Other Costs and Expenses

Depreciation of lease merchandise. Depreciation of lease merchandise increased \$15.1 million, or 5.0%, to \$317.1 million during the three months ended September 30, 2016, from \$302.0 million during the comparable period in 2015. The depreciation of idle lease merchandise as a percentage of total Aaron's core depreciation remained consistent year over year at approximately 6%. As a percentage of total lease revenues and fees, depreciation of lease merchandise increased to 47.1% from 45.6% in the prior year period, primarily due to a shift in product mix from our core business to Progressive to better match with consumer demands. Progressive generally experiences higher depreciation as a percentage of lease revenues because, among other factors, its merchandise has a shorter average life on lease and a higher rate of early buyouts than our core business.

Retail cost of sales. Retail cost of sales decreased \$444,000, or 9.8%, to \$4.1 million during the three months ended September 30, 2016, from \$4.5 million for the comparable period in 2015, and as a percentage of retail sales, increased to 66.8% from 64.9% in the prior year period due to increased discounting of pre-leased merchandise.

Non-retail cost of sales. Non-retail cost of sales decreased \$13.3 million, or 18.0%, to \$60.3 million during the three months ended September 30, 2016, from \$73.6 million for the comparable period in 2015, and as a percentage of non-retail sales, remained consistent at approximately 90% in both periods.

Restructuring Expenses. In connection with the announced closure and consolidation of 56 underperforming Company-operated stores and workforce reductions in the home office and field support operations, charges of \$4.7 million were incurred during the three months ended September 30, 2016. The charges were comprised of \$2.5 million related to the impairment of store property, plant and equipment and \$2.1 million related to workforce reductions.

Other Operating Expense (Income), Net

Information about the components of other operating expense (income), net is as follows:

| | Three Months Ended September 30, | |
|--|---|---------|
| (In Thousands) | 2016 | 2015 |
| Net gains on sales of stores | \$(36) | \$(892) |
| Net gains on sales of delivery vehicles | (298) | (449) |
| Impairment charges and net losses on asset dispositions and assets held for sale | 336 | 379 |
| Other operating expense (income), net | \$2 | \$(962) |
| Operating Profit | | |

Interest income. Interest income increased to \$868,000 during the three months ended September 30, 2016 compared to \$483,000 for the comparable period in 2015 due to an increase in cash equivalent balances and a higher interest rate on our Perfect Home notes.

Interest expense. Interest expense increased \$221,000 to \$5.7 million for the three months ended September 30, 2016 compared with \$5.5 million for the comparable period in 2015 due primarily to interest on the debt assumed in connection with the October 15, 2015 DAMI acquisition, which was partially offset by reductions in other borrowings in the current period.

Other non-operating expense, net. Included in other non-operating expense, net were foreign exchange remeasurement losses of \$607,000 and \$1.4 million during the three months ended September 30, 2016 and 2015, respectively. These losses result from changes in the value of the U.S. dollar against the British pound and Canadian dollar.

Earnings Before Income Taxes

Information about our earnings (loss) before income taxes by reportable segment is as follows:

| (In Thousands) | Three Months Ended September 30, | | Change | |
|--|----------------------------------|----------|---------------|---------|
| | 2016 | 2015 | 2016 vs. 2015 | |
| | | | \$ | % |
| EARNINGS (LOSS) BEFORE INCOME TAXES: | | | | |
| Sales and Lease Ownership ¹ | \$23,385 | \$32,348 | \$(8,963) | (27.7)% |
| Progressive | 24,655 | 5,617 | 19,038 | 338.9 |
| HomeSmart | (40) | (335) | 295 | 88.1 |
| DAMI | (2,524) | — | (2,524) | nmf |
| Franchise ² | 11,022 | 11,327 | (305) | (2.7) |
| Manufacturing | (545) | 349 | (894) | (256.2) |
| Other ³ | (11,430) | (12,397) | 967 | 7.8 |
| Earnings Before Income Taxes for Reportable Segments | 44,523 | 36,909 | 7,614 | 20.6 |
| Elimination of Intersegment Profit | 759 | (353) | 1,112 | 315.0 |
| Total | \$45,282 | \$36,556 | \$8,726 | 23.9% |

nmf - Calculation is not meaningful

¹ Sales and Lease Ownership earnings before income taxes were impacted by \$2.6 million of restructuring charges incurred during the three months ended September 30, 2016 primarily related to impairment charges incurred in conjunction with the Company's strategic decision to close 56 Company-operated stores.

² Franchise earnings before income taxes were impacted by \$88,000 of restructuring charges related to a reduction in workforce incurred during the three months ended September 30, 2016.

³ Earnings before income taxes for the Other category were impacted by \$2.0 million of restructuring charges incurred during the three months ended September 30, 2016 related to a reduction in our home office and field support workforce.

Income Tax Expense

Income tax expense increased \$3.5 million to \$15.8 million for the three months ended September 30, 2016, compared to \$12.4 million for the comparable period in 2015. The effective tax rate increased to 34.9% for the three months ended September 30, 2016 from 33.8% for the three months ended September 30, 2015. The increase is primarily the result of decreased tax benefits related to the Company's furniture manufacturing operations.

Net Earnings

Net earnings increased \$5.3 million to \$29.5 million during the three months ended September 30, 2016 from \$24.2 million during the three months ended September 30, 2015. As a percentage of total revenues, net earnings were 3.8% and 3.2% for the three months ended September 30, 2016 and the same period in 2015, respectively.

Results of Operations – Nine months ended September 30, 2016 and 2015

| (In Thousands) | Nine Months Ended | | Change | |
|---------------------------------------|-----------------------|-------------|-----------|---------|
| | September 30, 2016 | 2015 | \$ | % |
| REVENUES: | | | | |
| Lease Revenues and Fees | \$2,104,157 | \$2,017,610 | \$86,547 | 4.3 % |
| Retail Sales | 23,546 | 26,055 | (2,509) | (9.6) |
| Non-Retail Sales | 219,264 | 262,194 | (42,930) | (16.4) |
| Franchise Royalties and Fees | 44,965 | 48,069 | (3,104) | (6.5) |
| Interest and Fees on Loans Receivable | 16,545 | — | 16,545 | nmf |
| Other | 4,285 | 4,629 | (344) | (7.4) |
| | 2,412,762 | 2,358,557 | 54,205 | 2.3 |
| COSTS AND EXPENSES: | | | | |
| Depreciation of Lease Merchandise | 987,398 | 912,377 | 75,021 | 8.2 |
| Retail Cost of Sales | 15,050 | 17,090 | (2,040) | (11.9) |
| Non-Retail Cost of Sales | 195,685 | 236,882 | (41,197) | (17.4) |
| Operating Expenses | 1,011,002 | 998,989 | 12,013 | 1.2 |
| Restructuring Expenses | 4,658 | — | 4,658 | nmf |
| Other Operating Income, Net | (5,972) | (2,145) | 3,827 | 178.4 |
| | 2,207,821 | 2,163,193 | 44,628 | 2.1 |
| OPERATING PROFIT | 204,941 | 195,364 | 9,577 | 4.9 |
| Interest Income | 1,796 | 1,714 | 82 | 4.8 |
| Interest Expense | (17,961) | (17,115) | 846 | 4.9 |
| Other Non-Operating Expense, Net | (2,642) | (1,223) | 1,419 | 116.0 |
| EARNINGS BEFORE INCOME TAXES | 186,134 | 178,740 | 7,394 | 4.1 |
| INCOME TAXES | 68,482 | 64,757 | 3,725 | 5.8 |
| NET EARNINGS | \$117,652 | \$113,983 | \$3,669 | 3.2 % |

nmf - Calculation is not meaningful

Revenues

Information about our revenues by reportable segment is as follows:

| (In Thousands) | Nine Months Ended | | Change | |
|--|-----------------------|--------------|------------|--------|
| | September 30, 2016 | 2015 | \$ | % |
| REVENUES: | | | | |
| Sales and Lease Ownership ¹ | \$ 1,405,990 | \$ 1,487,217 | \$(81,227) | (5.5)% |
| Progressive ² | 913,636 | 773,551 | 140,085 | 18.1 |
| HomeSmart ¹ | 25,392 | 47,453 | (22,061) | (46.5) |
| DAMI ³ | 16,545 | — | 16,545 | nmf |
| Franchise ⁴ | 44,965 | 48,069 | (3,104) | (6.5) |
| Manufacturing | 67,564 | 78,048 | (10,484) | (13.4) |
| Other | 739 | 1,002 | (263) | (26.2) |
| Revenues of Reportable Segments | 2,474,831 | 2,435,340 | 39,491 | 1.6 |
| Elimination of Intersegment Revenues | (62,069) | (76,783) | 14,714 | 19.2 |
| Total Revenues from External Customers | \$ 2,412,762 | \$ 2,358,557 | \$ 54,205 | 2.3% |

nmf - Calculation is not meaningful

¹ Segment revenue principally consists of lease revenues and fees, retail sales and non-retail sales, and is presented on an accrual basis.

² Segment revenue consists of lease revenues and fees.

³ Segment revenue consists of interest and fees on loans receivable, and excludes the effect of interest expense.

⁴ Segment revenue consists of franchise royalties and fees.

Sales and Lease Ownership. Sales and Lease Ownership segment revenues decreased \$81.2 million to \$1.4 billion primarily due to a \$47.2 million decrease in non-retail sales and a \$32.0 million decrease in lease revenues and fees. Non-retail sales decreased primarily due to decreased demand for product by franchisees and the net reduction of 82 franchised stores during the 24-month period ended September 30, 2016. Lease revenues and fees decreased primarily due to a 2.9% decrease in same store revenues.

Progressive. Progressive segment revenues increased \$140.1 million to \$913.6 million primarily due to increases in invoice volumes at existing active doors as well as an increase in active doors during the nine months ended September 30, 2016 as compared to the nine months ended September 30, 2015.

DAMI. DAMI segment revenues were \$16.5 million and have been included in the Company's consolidated results from the October 15, 2015 acquisition date.

Franchise. Franchise segment revenues decreased \$3.1 million to \$45.0 million due to the net reduction of 82 franchised stores during the 24-month period ended September 30, 2016.

Operating Expenses

Information about certain significant components of operating expenses is as follows:

| (In Thousands) | Nine Months Ended | |
|-------------------------------|-----------------------|------------|
| | September 30, 2016 | 2015 |
| Personnel costs | \$464,447 | \$457,719 |
| Occupancy costs | 157,294 | 156,925 |
| Lease merchandise adjustments | 98,587 | 98,294 |
| Bad debt expense | 91,635 | 87,817 |
| Advertising | 30,667 | 28,094 |
| Other operating expenses | 168,372 | 170,140 |
| Operating Expenses | \$ 1,011,002 | \$ 998,989 |

Operating expenses increased \$12.0 million, or 1.2%, to \$1.011 billion in 2016 from \$999.0 million for the comparable period in 2015. As a percentage of total revenues, operating expenses decreased to 41.9% in the nine months ended September 30, 2016 from 42.4% in the same period in 2015.

Personnel costs increased \$6.7 million, or 1.5%, during the nine months ended September 30, 2016 from the comparable period in 2015 primarily due to hiring to support the growth of Progressive and DAMI. In addition, the Company recorded charges of \$3.7 million during the nine months ended September 30, 2016 primarily related to the retirement of the Company's Chief Financial Officer.

Bad debt expense increased \$3.8 million, or 4.3%, during the nine months ended September 30, 2016 from the comparable period in 2015 primarily due to the continued growth of Progressive. Progressive's bad debt expense as a percentage of Progressive's revenues decreased to 10% during the nine months ended September 30, 2016 from 11.4% in the comparable period of 2015 primarily due to continued operational improvements and enhancements to the lease decisioning process.

Other Costs and Expenses

Depreciation of lease merchandise. Depreciation of lease merchandise increased \$75.0 million, or 8.2%, to \$987.4 million during the nine months ended September 30, 2016, from \$912.4 million during the comparable period in 2015. The depreciation of idle lease merchandise as a percentage of total Aaron's core depreciation remained consistent year over year at approximately 6%. As a percentage of total lease revenues and fees, depreciation of lease merchandise increased to 46.9% from 45.2% in the prior year period, primarily to a shift in product mix from our core business to Progressive to better match with consumer demand. Progressive generally experiences higher depreciation as a percentage of lease revenues because, among other factors, its merchandise has a shorter average life on lease and a higher rate of early buyouts than our core business.

Retail cost of sales. Retail cost of sales decreased \$2.0 million, or 11.9%, to \$15.1 million during the nine months ended September 30, 2016, from \$17.1 million for the comparable period in 2015, and as a percentage of retail sales, decreased to 63.9% in 2016 from 65.6% in 2015 primarily due to lower inventory purchase cost.

Non-retail cost of sales. Non-retail cost of sales decreased \$41.2 million, or 17.4%, to \$195.7 million during the nine months ended September 30, 2016, from \$236.9 million for the comparable period in 2015, and as a percentage of non-retail sales, decreased to 89.2% in 2016 from 90.3% in 2015 primarily due to lower inventory purchase cost.

Restructuring Expenses. In connection with the announced closure and consolidation of 56 underperforming Company-operated stores and workforce reductions in our home office and field support operations, charges of \$4.7 million were incurred during the nine months ended September 30, 2016. The charges are comprised of \$2.5 million related to the impairment of store property, plant and equipment and \$2.1 million related to workforce reductions.

Other Operating Income, Net

Information about the components of other operating income, net is as follows:

| (In Thousands) | Nine Months Ended | |
|--|--------------------|--------------------|
| | September 30, 2016 | September 30, 2015 |
| Net gains on sales of stores | \$(4) | \$(2,231) |
| Net gains on sales of delivery vehicles | (1,002) | (1,400) |
| Impairment charges and net (gains) losses on asset dispositions and assets held for sale | (4,966) | 1,486 |
| Other operating income, net | \$(5,972) | \$(2,145) |

During the nine months ended September 30, 2016, impairment charges and net gains on asset dispositions and assets held for sale included a loss of \$4.2 million related to the sale of HomeSmart, a \$1.2 million charge primarily related to the write down to fair value of certain assets related to the HomeSmart division that were not included in the May 2016 disposition and a gain of \$11.1 million related to the sale of the Company's corporate headquarters building in January 2016.

During the nine months ended September 30, 2015, losses on asset dispositions and assets held for sale included impairment charges of \$757,000 on leasehold improvements for Company-operated stores that were closed during the period and \$484,000 on assets held for sale. In addition, the Company recognized net gains of \$2.2 million from the sale of 25 Company-operated stores during the period.

Operating Profit

Interest income. Interest income, which primarily relates to the British pound-denominated Perfect Home notes, increased to \$1.8 million during the nine months ended September 30, 2016 compared with \$1.7 million for the

comparable period in 2015.

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Interest expense. Interest expense increased \$846,000 to \$18.0 million for the nine months ended September 30, 2016 from \$17.1 million in 2015 due primarily to interest on the debt assumed in connection with the October 15, 2015 DAMI acquisition, which was partially offset by reductions in other borrowings in the current period.

Other non-operating expense, net. Included in other non-operating expense, net were net foreign exchange transaction losses of \$2.7 million and \$1.7 million during the nine months ended September 30, 2016 and 2015, respectively. These net losses result from changes in the value of the U.S. dollar against the British pound and Canadian dollar.

Earnings Before Income Taxes

Information about our earnings (loss) before income taxes by reportable segment is as follows:

| (In Thousands) | Nine Months Ended September 30, | | Change 2016 vs. 2015 | |
|--|------------------------------------|------------|-------------------------|---------|
| | 2016 | 2015 | \$ | % |
| EARNINGS (LOSS) BEFORE INCOME TAXES: | | | | |
| Sales and Lease Ownership ¹ | \$ 118,910 | \$ 132,079 | \$(13,169) | (10.0)% |
| Progressive | 75,652 | 44,761 | 30,891 | 69.0 |
| HomeSmart ² | (3,693) |) 239 | (3,932) |) nmf |
| Franchise ³ | 35,922 | 37,218 | (1,296) | (3.5) |
| DAMI | (7,686) |) — | (7,686) |) nmf |
| Manufacturing | 859 | 2,007 | (1,148) | (57.2) |
| Other ⁴ | (33,401) |) (35,545) |) 2,144 | 6.0 |
| Earnings Before Income Taxes for Reportable Segments | 186,563 | 180,759 | 5,804 | 3.2 |
| Elimination of Intersegment Profit | (429) |) (2,019) |) 1,590 | 78.8 |
| Total | \$ 186,134 | \$ 178,740 | \$ 7,394 | 4.1 % |

nmf - Calculation is not meaningful

¹ Sales and Lease Ownership earnings before income taxes were impacted by \$2.6 million of restructuring charges incurred during the nine months ended September 30, 2016 primarily related to impairment charges incurred in conjunction with the Company's strategic decision to close 56 Company-operated stores.

² HomeSmart loss before income taxes includes a loss on the sale of HomeSmart of \$4.2 million and additional charges of \$1.4 million related to exiting the HomeSmart business during the nine months ended September 30, 2016.

³ Franchise earnings before income taxes were impacted by \$88,000 of restructuring charges related to a reduction in workforce incurred during the nine months ended September 30, 2016.

⁴ Loss before income taxes for the Other category for the nine months ended September 30, 2016 includes a gain of \$11.1 million on the sale of the Company's corporate headquarters building and \$2.0 million of restructuring charges related to a reduction in workforce.

Income Tax Expense

Income tax expense increased \$3.7 million to \$68.5 million for the nine months ended September 30, 2016 compared to \$64.8 million for the same period in 2015. The effective tax rate also increased to 36.8% for the nine months ended September 30, 2016 from 36.2% for the nine months ended September 30, 2015. The increase is primarily the result of decreased tax benefits related to the Company's furniture manufacturing operations.

Net Earnings

Net earnings increased \$3.7 million to \$117.7 million during the nine months ended September 30, 2016 from \$114.0 million during the nine months ended September 30, 2015, representing a 3.2% increase. As a percentage of total revenues, net earnings were 4.9% and 4.8% in the nine months ended September 30, 2016 and the same period in 2015, respectively.

Overview of Financial Position

The major changes in the condensed consolidated balance sheet from December 31, 2015 to September 30, 2016 include:

Cash and cash equivalents increased \$304.6 million to \$319.5 million at September 30, 2016 from \$14.9 million at December 31, 2015. For additional information, refer to the "Liquidity and Capital Resources" section below. Accounts receivable, net decreased \$26.6 million to \$86.8 million at September 30, 2016 from \$113.4 million at December 31, 2015 primarily due to decreases in non-retail sales at the end of the third quarter of 2016 compared to the end of the fourth quarter of 2015.

Lease merchandise, net decreased \$181.0 million to \$958.0 million at September 30, 2016 from \$1.1 billion at December 31, 2015 primarily due to decreases in lease merchandise purchases at our core operations and the HomeSmart disposition during the nine months ended September 30, 2016.

Income tax receivable decreased \$165.6 million primarily because the Company received income tax refunds, net of payments of \$88.6 million, during the nine months ended September 30, 2016. The enactment of the Protecting Americans From Tax Hikes Act in December 2015 ("the 2015 Act") extended bonus depreciation on eligible inventory held during 2015. Throughout 2015, the Company made payments based on the previously enacted law, resulting in an overpayment when the 2015 Act was signed into law and the Company applied for a refund at that time. The income tax receivable balance was further reduced due to adjustments to the provision for federal income taxes recorded during the nine months ended September 30, 2016.

Accounts payable and accrued expenses decreased \$36.7 million due primarily to decreases in lease merchandise purchases at the end of the third quarter of 2016 compared to the end of the fourth quarter of 2015.

Debt decreased \$110.6 million due primarily to the net repayment of \$111.5 million in revolving credit borrowings, term loans and capital lease obligations. Refer to "Liquidity and Capital Resources" below for further details regarding the Company's financing arrangements.

Liquidity and Capital Resources

General

For the nine months ended September 30, 2016 and 2015, cash provided by operating activities was \$460.5 million and \$213.3 million, respectively. The \$247.2 million period-over-period increase in operating cash flows occurred primarily because of a \$134.6 million decrease in income tax payments, net of refunds, and declines in inventory purchases at our core business for the nine months ended September 30, 2016. In particular, income tax payments decreased by \$114.0 million and income tax refunds increased by \$20.6 million period-over-period. We made higher tax payments during the first nine months of 2015 primarily because bonus depreciation had not been reinstated for 2015 at that time. As discussed more fully in the "Commitments" section below, the 2015 Act signed into law on December 18, 2015 extended 50% bonus depreciation and reauthorized work opportunity tax credits through the end of 2019, which allowed us to qualify for and receive a refund related to 2015 income tax payments and to limit federal tax payments during the nine months ended September 30, 2016. Separately, we decreased purchases of merchandise for our core business in the nine months ended September 30, 2016 relative to the same period in 2015 because we have placed more emphasis this year on maintaining an optimal amount and mix of merchandise at our stores.

For the nine months ended September 30, 2016 and 2015, cash used in investing activities was \$4.0 million and \$34.3 million, respectively. The decrease in investing cash outflows during the nine months ended September 30, 2016 as compared to the nine months ended September 30, 2015 was primarily due to cash received of \$35.0 million related to the sale of the HomeSmart division in May 2016 and cash received of \$13.6 million related to the sale of the Company's corporate headquarters building in January 2016.

For the nine months ended September 30, 2016 and 2015, cash used in financing activities was \$151.9 million and \$115.6 million, respectively. The \$36.3 million increase in cash used in financing activities was primarily due to \$34.5 million in Company repurchases of the Company's common stock during the nine months ended September 30, 2016. Our primary capital requirements consist of buying merchandise for our core business and Progressive's operations. As we continue to grow, the need for additional lease merchandise is expected to remain our major capital requirement. Other capital requirements include purchases of property, plant and equipment, expenditures for acquisitions and income tax payments, and funding of loan receivables for DAMI. Our capital requirements historically have been financed through:

cash flows from operations;

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private debt offerings;
bank debt;
trade credit with vendors;
proceeds from the sale of lease return merchandise; and
stock offerings.

Debt Financing

As of September 30, 2016, \$96.9 million in term loans and no revolving credit balances were outstanding under the revolving credit and term loan agreement. Our current revolving credit facility matures December 9, 2019 and the total available credit on the facility as of September 30, 2016 was \$225.0 million. The revolving credit and term loan agreement includes an uncommitted incremental facility increase option (an "accordion facility") which, subject to certain terms and conditions, permits the Company at any time prior to the maturity date to request an increase in extensions of credit available thereunder by an aggregate additional principal amount of up to \$200.0 million.

As of September 30, 2016, \$45.0 million was outstanding under the DAMI credit facility. The DAMI credit facility is currently set to mature on October 15, 2017 and the total available credit on the facility as of September 30, 2016 was \$8.4 million. In addition, the DAMI credit facility includes an accordion facility, which, subject to certain terms and conditions, permits DAMI at any time prior to the maturity date to request an increase in the maximum facility of up to \$25.0 million. The DAMI credit facility restricts DAMI's ability to transfer funds by limiting intercompany dividends to an amount not to exceed the amount of capital the Company has invested in DAMI. The aggregate amount of such dividends made in a calendar year are limited to 75% of DAMI's net income for the immediately preceding calendar year. On June 30, 2016, DAMI entered into the twelfth amendment to the DAMI credit facility (the Twelfth Amendment). As amended, borrowings under the DAMI credit facility bear interest at 4.375% plus one-month LIBOR, provided that the applicable margin will increase by 0.25% if Monthly Excess Availability (as defined in the DAMI credit facility) is less than 20%.

As of September 30, 2016, the Company had outstanding \$300.0 million in aggregate principal amount of senior unsecured notes issued in a private placement in connection with the April 14, 2014 Progressive acquisition. The notes bear interest at the rate of 4.75% per year and mature on April 14, 2021. Payments of interest are due quarterly, commencing July 14, 2014, with principal payments of \$60.0 million each due annually commencing April 14, 2017.

As of September 30, 2016, the Company had outstanding \$50.0 million in senior unsecured notes originally issued in a private placement in July 2011. Effective April 28, 2014, the notes bear interest at the rate of 3.95% per year and mature on April 27, 2018. Quarterly payments of interest commenced July 27, 2011, and annual principal payments of \$25.0 million each commenced April 27, 2014.

Our revolving credit and term loan agreement and senior unsecured notes, and our franchisee loan agreement discussed below, contain certain financial covenants. These covenants include requirements that the Company maintain ratios of (i) EBITDA plus lease expense to fixed charges of no less than 2.00:1.00 and (ii) total debt to EBITDA of no greater than 3.00:1.00. In each case, EBITDA refers to the Company's consolidated earnings before interest and tax expense, depreciation (other than lease merchandise depreciation), amortization expense and other non-cash charges, and it excludes the results of DAMI. If we fail to comply with these covenants, we will be in default under these agreements, and all amounts could become due immediately. We are in compliance with all of these covenants at September 30, 2016 and believe that we will continue to be in compliance in the future.

The DAMI credit facility also contains financial covenants. The Twelfth Amendment amended the DAMI credit facility to, among other things, (i) remove the financial covenant that requires DAMI to maintain a certain EBITDA ratio, (ii) include a financial covenant that requires DAMI to meet certain trailing twelve month and fiscal quarter EBITDA thresholds, (iii) include a minimum tangible net worth requirement for DAMI, and (iv) include a financial covenant that DAMI shall maintain a monthly Cash Collection Percentage (as defined in the DAMI credit facility) of greater than or equal to 5.0%. The Twelfth Amendment also amends the definition of "Permitted Indebtedness" in the DAMI credit facility to include non-interest bearing debt owing to the Company and certain of its affiliates under certain circumstances. If we fail to comply with these covenants, we will be in default under the agreement, and all amounts could become due immediately. We are in compliance with all of these covenants at September 30, 2016 and believe that we will continue to be in compliance in the future.

Share Repurchases

We purchase our stock in the market from time to time as authorized by our Board of Directors. During the nine months ended September 30, 2016, the Company purchased 1,372,700 shares for \$34.5 million. As of September 30, 2016, we have the authority to purchase 9,123,721 additional shares.

Dividends

We have a consistent history of paying dividends, having paid dividends for 29 consecutive years. At its November 2015 meeting, our board of directors increased the quarterly dividend by 8.7%, raising it to \$0.025 per share from \$0.023 per share. Aggregate dividend payments for the nine months ended September 30, 2016 were \$5.5 million.

At its November 2016 meeting, our board of directors increased the quarterly dividend by 10.0%, raising it to \$0.0275 per share from \$0.025 per share.

Subject to sufficient operating profits, any future capital needs and other contingencies, we currently expect to continue our policy of paying dividends.

Commitments

Income Taxes. During the nine months ended September 30, 2016, we received income tax refunds, net of payments, of \$88.6 million. For the three months ended December 31, 2016, we anticipate that we will make cash payments for federal and state income taxes of approximately \$24.0 million.

The Tax Increase Prevention Act of 2014 signed into law on December 20, 2014 extended bonus depreciation and reauthorized work opportunity tax credits through the end of 2014. The 2015 Act signed into law on December 18, 2015 extended 50% bonus depreciation and reauthorized work opportunity tax credits through the end of 2019. As a result, the Company applied for and received a \$100 million quick refund from the Internal Revenue Service (the "IRS") for the 2014 tax year during January 2015, and a \$120 million quick refund for the 2015 tax year during February 2016. Accordingly, our cash flow benefited from having a lower cash tax obligation, which, in turn, provided additional cash flow from operations. Because of our sales and lease ownership model, in which the Company remains the owner of merchandise on lease, we benefit more from bonus depreciation, relatively, than traditional furniture, electronics and appliance retailers.

In future years, we may have to make increased tax payments on our earnings as a result of expected profitability and the reversal of the accelerated depreciation deductions that were taken in 2015 and prior periods. While the 2015 Act extended bonus depreciation through 2019, not considering the effects of bonus depreciation on future qualifying expenditures, we estimate that at December 31, 2015, the remaining tax deferral associated with the acts described above was approximately \$178.0 million, of which approximately 80% is expected to reverse in 2016 and most of the remainder during 2017 and 2018.

Leases. The Company leases various properties and other assets in the normal course of business, including certain properties under capital leases with related parties. Our lease agreements are more fully described in Note 7 to the consolidated financial statements in the 2015 Annual Report.

Franchise Loan Guaranty. We have guaranteed the borrowings of certain independent franchisees under a franchise loan agreement with several banks, which has a maturity date of December 8, 2016.

At September 30, 2016, the portion that we might be obligated to repay in the event franchisees defaulted was \$58.8 million. However, due to franchisee borrowing limits, we believe any losses associated with defaults would be substantially mitigated through recovery of lease merchandise and other assets. Since the inception of the franchise loan program in 1994, we have had no significant associated losses. We believe the likelihood that the Company would fund any significant amounts in connection with these commitments to be remote.

Contractual Obligations and Commitments.

As part of our ongoing operations, we enter into various arrangements that obligate us to make future payments, including debt agreements, operating leases, and other purchase obligations. The future cash commitments owed under these arrangements generally fluctuate in the normal course of business as we, for example, borrow on or pay down our revolving lines of credit, make scheduled payments on other debt, leases or purchase obligations and renegotiate arrangements or enter into new arrangements. Nonetheless, as of September 30, 2016, there were no material changes outside the normal course of business in our material cash commitments and contractual obligations

from those reported in our Annual Report on Form 10-K for the year ended December 31, 2015.

Unfunded Lending Commitments

The Company, through its DAMI business, has unfunded lending commitments totaling approximately \$396.2 million and \$378.7 million as of September 30, 2016 and December 31, 2015, respectively. These unfunded commitments arise in the ordinary course of business from credit card agreements with individual cardholders that give them the ability to borrow,

against unused amounts, up to the maximum credit limit assigned to their account. While these unfunded amounts represented the total available unused lines of credit, the Company does not anticipate that all cardholders will utilize their entire available line at any given point in time. Commitments to extend unsecured credit are agreements to lend to a cardholder so long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements.

Recent Accounting Pronouncements

Refer to Note 1 to the condensed consolidated financial statements for a discussion of recently issued accounting pronouncements, including pronouncements that were adopted in the current year.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

For quantitative and qualitative disclosures about market risk, see Item 7A, "Quantitative and Qualitative Disclosures About Market Risk," of our Annual Report on Form 10-K for the year ended December 31, 2015. Our exposures to market risk have not changed materially since December 31, 2015.

ITEM 4. CONTROLS AND PROCEDURES

Disclosure Controls and Procedures.

An evaluation of the Company's disclosure controls and procedures, as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934, as amended, was carried out by management, with the participation of the Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), as of the end of the period covered by this Quarterly Report on Form 10-Q.

This evaluation is performed to determine if our disclosure controls and procedures are effective to provide reasonable assurance that information required to be disclosed by the Company in the reports that it files or submits under the Securities Exchange Act of 1934, as amended, is accumulated and communicated to management, including our CEO and CFO, as appropriate, to allow timely decisions regarding required disclosures and are effective to provide reasonable assurance that such information is recorded, processed, summarized and reported within the time periods specified by the SEC's rules and forms. No system of controls, no matter how well designed and operated, can provide absolute assurance that the objectives of the system of controls are met, and no evaluation of controls can provide absolute assurance that the system of controls has operated effectively in all cases. Our disclosure controls and procedures, however, are designed to provide reasonable assurance that the objectives of disclosure controls and procedures are met.

Based on management's evaluation, the CEO and CFO concluded that the Company's disclosure controls and procedures were effective as of the date of the evaluation to provide reasonable assurance that the objectives of disclosure controls and procedures are met.

Changes in Internal Control Over Financial Reporting.

There were no changes in the Company's internal control over financial reporting, as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934, during the nine months ended September 30, 2016 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

PART II – OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

From time to time, we are party to various legal proceedings arising in the ordinary course of business. While any proceeding contains an element of uncertainty, we do not currently believe that any of the outstanding legal proceedings to which we are a party will have a material adverse impact on our business, financial position or results of operations. However, an adverse resolution of a number of these items may have a material adverse impact on our business, financial position or results of operations. For further information see Note 6 to the condensed consolidated financial statements, which discussion is incorporated herein by reference.

ITEM 1A. RISK FACTORS

The Company does not have any updates to its risk factors disclosure from that previously reported in the 2015 Annual Report.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following table presents our share repurchase activity for the three months ended September 30, 2016:

| Period | Total Number of Shares Purchased | Average Price Paid per Share | Total Shares Purchased as Part of Publicly Announced Plans or Programs | Maximum Number of Shares that May Yet Be Purchased Under the Plans or Programs ¹ |
|--|---|---------------------------------------|---|---|
| July 1, 2016 through July 31, 2016 | — | — | — | 10,496,421 |
| August 1, 2016 through August 31, 2016 | — | — | — | 10,496,421 |
| September 1, 2016 through September 30, 2016 | 1,372,700 | \$ 25.15 | 1,372,700 | 9,123,721 |
| Total | 1,372,700 | \$ 25.15 | 1,372,700 | |

¹Share repurchases are conducted under authorizations made from time to time by the Company's Board of Directors. The most recent authorization was publicly announced on October 4, 2013 and authorized the repurchase of an additional 10,955,345 shares of common stock over the previously authorized repurchase amount of 4,044,655 shares, increasing the total number of our shares of common stock authorized for repurchase to 15,000,000. These authorizations have no expiration date, and the Company is not obligated to repurchase any shares. Subject to applicable law, repurchases may be made at such times and in such amounts as the Company deems appropriate. Repurchases may be discontinued at any time.

ITEM 3. DEFAULTS UPON SENIOR SECURITIES

None.

ITEM 4. MINE SAFETY DISCLOSURES

None.

ITEM 5. OTHER INFORMATION

None.

ITEM 6. EXHIBITS

EXHIBIT
NO. DESCRIPTION OF EXHIBIT

- 31.1* Certification of Chief Executive Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act, as amended.
- 31.2* Certification of Chief Financial Officer pursuant to Rule 13a-14(a) and Rule 15d-14(a) of the Securities Exchange Act, as amended.
- 32.1* Certification of Chief Executive Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
- 32.2* Certification of Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

101 The following financial information from the Registrant's Quarterly Report on Form 10-Q for the quarter ended September 30, 2016, formatted in XBRL (eXtensible Business Reporting Language): (i) Condensed Consolidated Balance Sheets as of September 30, 2016 and December 31, 2015, (ii) Condensed Consolidated Statements of Earnings for the nine months ended September 30, 2016 and 2015, (iii) Condensed Consolidated Statements of Comprehensive Income for the nine months ended September 30, 2016 and 2015, (iv) Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2016 and 2015, and (v) the Notes to Condensed Consolidated Financial Statements.

*Filed herewith.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

AARON'S, INC.
(Registrant)

Date: November 2, 2016 By: /s/ Steven A. Michaels
Steven A. Michaels
Chief Financial Officer,
President Strategic Operations
(Principal Financial Officer)

Date: November 2, 2016 By: /s/ Robert P. Sinclair, Jr.
Robert P. Sinclair, Jr.
Vice President,
Corporate Controller
(Principal Accounting Officer)